

PPG Thursday 15th May

Present: N.P. (Chair), S.G. (PM), D.P, N.S, C.B.

Apologies: A.B, S.D, J.F, H.S, H.S, J.G.

Agenda:

1. Minutes from 20th March meeting. Agreed as a true record.
2. Matters arising.
 - a. Letter box near the front door is now clearly marked.
 - b. New automatic door now in-situ at South wing.
3. D.B has resigned for the committee and P.C is taking a break, but hopefully back in the future.
 - If you feel you want to join the committee, please contact the practice or email us.
pickeringppg@gmail.com
4. Speaker – Dr Thiagarajan talked about the research within the practice and how important it is in managing patients of Pickering Medical practice and further afield. Part of the talk was about what research they are doing at present, and the other part was about applying for funding from the government. The plan is to establish 10 hubs across the country and PMP was invited to bid. Pickering will be the hub for our area. Closing date was May 2025 and will know by Sept. 2025.

If successful, the practice will be able to increase the number of staff and facilities. More research studies will be able to be done with the increase funding.

The hub will consist of 4 spokes which are SHarPCN which includes Pickering, Scarborough, Whitby and Yorkshire Health Partner.

PMC would like an input from the PPG with regards what study the patients may like to participate in. a study group will be created to discuss this. If not successful the plan will be to go ahead, but this will take longer because we won't have the funding.

5. G.P Funding. N.P. had received some information from Healthwatch regarding funding from the government. £102 million will be shared across England and 17 G.P. practices including Pickering will benefit from this. S.G. pointed out that PMP will still have to bid for this money.

6. Practice and Staff updates:

- A new HCA has been appointed.
- A locum Nurse practitioner has been helping.
- G.P routine are now 2 week wait.
- Morale is up and down with certain patients been aggressive to the reception and medical staff. The practice takes a zero tolerance. The staff are here to help under sometimes difficult circumstances.

7. PCN News:

- The free magazine (Doorstep) will have an article on what the PCN does.

- AI is the way forward in supporting medical practices especially coding and documents. Funding is available to support this.
- Dr N.B. looking at looking at starting a social leg ulcer clinic off site. It's called Lindsay leg ulcer clinic. The staff have visit one in Wetherby to see how it works. More information later when available.

8. Patient concerns:

- Pharmacy phone lines – a query line 2-3pm will be open daily.
- At the entrance they a table with pen and paper for you to order your prescription.
- Medication – due to some issues with supply it has been decides that a turnover of 5 days for re-ordering your prescriptions.
- Ear syringing – In the pass PMP has carried out syringing of ears, but now two private companies hire a room out on a Wednesday. The practice is unable to advertise this.

Next meeting Thursday 17th July at 2pm.