

Grimethorpe Surgery

Zero tolerance to violence

Procedure Written by	
Review	Annually
Responsibility for review	Doctors, or Practice Manager
Review dates	Reviewed by
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Reviewed 26/11/18	By Dr JEC Bennekers, practice manager
Reviewed 30/11/19	Dr J.E.C. Bennekers
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Grimethorpe Surgery

Grimethorpe Surgery supports the Government's NHS Zero Tolerance Campaign.

Violence and abuse is a growing and continuing concern. GPs and their staff members have the right to care for others without the fear of being attacked or abused.

Violent patients will be reported to the police and struck off the GP's list.

We ask our patients to treat their GP and practice staff members properly without violence or abuse.

Patients who behave in an abusive way towards GPs or their staff members, will receive a warning letter. Repeated abusive behaviour will lead to removal from the practice list.

We display posters around the surgery for the patients to see and take note of.

For more information, you can visit the Government's website at <https://www.gov.uk/government/news/stronger-protection-from-violence-for-nhs-staff>.



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This Practice Operates a

ZERO TOLERANCE TO VIOLENCE POLICY

Unacceptable Behaviour Includes:

Physical or Verbal Intimidation or Violence
Threatening, Abusive or Offending Language
Making Racial or Sexual remarks or gestures
Malicious allegations against Doctors, Staff and other patients
Drug dealing, Drug taking or Alcohol drinking
Damage or Theft
Making too much noise

**Anybody Abusing This Policy Will Be Asked To
Change Doctors
IMMEDIATELY.**

