

Minutes of PPG Meeting held at 2pm on Friday 17th October.

Present:- Shelagh Clarke, Nicola Holmes, Val Sullivan, Suzanna van Schaick, Derek Huett, Sue Tribe and Justyna Pawlaczyk.

The first topics discussed were Flu injections.

If you are vulnerable or over 65 these jabs are free. If not, you are charged around £8, dependent on where you go.

Covid jabs- over 75 are free and immunosuppressed. If not, you are charged around 100, dependent on where you go.

Clearly, it is in our interest to get as many people to come to our surgery for their injections.

We changed the Flu clinics format this time, for example no Saturday injections.

Justyna asked the desk staff whether people complained about the changes, however patients were very happy, lots of positive feedback. .

It was suggested that we should encourage patients to have flu jab at Elmswood. We could inform our patients about the need to support their surgery around Flu jabs

Sadly we are losing our Pharmacist. However, we will still have 2 Pharmacists, both ladies, as our current Pharmacist we will be joined by another coming back from maternity leave.

Sue talked about centres around the city, run by Nottingham Forest FC, where people can go to exercise, play football, use weights etc.

This is clearly an excellent idea.

We discussed the various changes recently implemented by the Government. The system of people emailing into surgeries is not working as well as promised,

and needs urgent reviewing. We also raised the threats to the NHS, even under this current "left-wing" government.

The planned meeting with our local MP was called off by her due to illness. It was suggested that as Dr Malik knows her he might like to "have a word".

Within our own surgery, we do have an issue with the number of appointments made by patients who then do not turn up. This is both "frustrating" and "costly".

Clearly patients should contact the surgery as soon as they know they can't make the appointment.

Lastly, Justyna made an excellent suggestion. We are lucky to have a very good surgery. But all of us need support and positive feedback.

So when we, as patients, have the opportunity, we should say "thank you" to all of those in the surgery who look after us.

Our next meeting is planned for the 26th November.