

Patients Participation Group, The Market Surgery, Aylsham

Minutes

Friday 26th July 2024

Attendees: Carole White (Chair)
Nicola Sandell (Market Surgery)
Kate Bywater (Market Surgery)
Ann Medler
Ken Seaman
Fionna Usher
Angie Cushine
Heather Riseborough
Jonathan Rackham
Irene Macdonald
Peter Lavender
Kay Montandon (Aylsham Town Council)

Apologies: Nicola Hibberd

Introduction: Kate Bywater the new Practice Manager at the surgery introduced herself, Kate will be taking over as the surgery representative on the PGG going forwards.

Kay Montandon (Aylsham Town Council)

- Kay introduced herself and the background to the Aylsham Healthy Town events, including the impact that the new houses are having/will have on the town and it's surroundings.
- The next event will be on Saturday 19th October in the Pavilion at the Rec (from 2-5pm tbc) and will have a theme of 'winter preparedness'.
- Organisations so far – Mind, Social Connector, N&W Children's services, St John's Ambulance, Alzheimer's Society, Healthwatch, ACT, Hungate St surgery, Willows/Aylsham Pharmacy.
- Discussed organisations and ideas for the day – including, break out rooms for talks/workshops, advocacy organisation (Jonathan to email Kay), Nicola S will send the list of organisations that we have had at our health awareness events to Kay.
- PPG offered their support to Kay and are happy to help in any way that they can.
- They are looking to develop the website into a self-help portal.
- The Council are also looking to see if they can put a winter emergency pack together that residents can hire from the council.
- Dates are already booked for next year – 3/4/25 and 10/10/25.

- Also discussed building developments around the town and the impact it will have, including how it will impact on health services.

We thanked Kay, who left the meeting at this point.

Matters Arising

- Next PPVP is on 30th July

Minutes of last meeting - agreed

Newsletter

- Everyone was happy with the newsletter.
- Nicola to add photos (if possible), check for errors and add the information about the Town Council Health event, then send to PPG for final review.

Surgery update

- Discussed recruitment – nurses and doctors. 2 new GP registrars will be starting at the surgery at the beginning of August.
- Discussed meeting with other PPGs to do some networking and see what other PPGs do. Discussed whether would hold the meeting here or elsewhere, would wait to see about who is interested. Kate will discuss with the other practice managers to see if there is any interest.

AOB:

- PL raised his concerns that Kay is doing all of the organising for the Town Council health event, agreed to offer support to Kay to help with organising/advertising etc.
- Discussed getting medications if the surgery do not dispense the medications to a patient, as there are some issues with the chemists not being able to source some medications. Unfortunately, NHS England dictates that we are only allowed to dispense to patients who live outside a mile radius of a pharmacy. As a surgery we are not able to know when pharmacies are out of stock of certain medications.
- Update from the Community Shed – it is going well and producing/mending lots of items. They always welcome new members.
- This was Nicola's last PPG meeting, she has really enjoyed working with everyone over the last few years

2024 meeting dates

- Friday 27th September – 11am
- Friday 22nd November – 11am