



Would you like to feel confident using your smart phone, tablet or laptop?

From using your device functions to email to finding information online. Register your interest in digital skills training by calling **01952 380000** or you can register online at **www.telford.gov.uk/digitalskills**

Computer support at home

If you are over 50, **Forum 50+** offer up to 4 visits free. Call **07932 828333** or **07552 975676**

AbilityNet has a UK wide network of Tech Volunteers who offer free technology support to older people and disabled people. Call **0300 180 0028** or email **enquiries@abilitynet.org.uk**

Age UK Digital Champion volunteers provide home visits on a 1-1 basis. To request a home visit or to find out more, please call **01743 233123** or email **digital@ageukstw.org.uk**

Other support

Tech With No Limits CIC Offer Free IT Courses for Beginners Computer Skills and Microsoft 365. Courses are open to everyone. Visit **twnl.co.uk** or call Andy on **07842 906098**

Telford
online

FREE WIFI

Free wifi is available in all Council owned buildings.

Cheaper broadband and phone packages

Social tariffs are cheaper broadband and phone packages for people claiming Universal Credit, Pension Credit and some other benefits. Some providers call them 'essential' or 'basic' broadband. **Find out more scan this QR code:**



To scan this code:

1. Open the camera app on your smartphone.
2. Point the camera at the QR code.
3. Tap the link that pops up.



Telford & Wrekin
Co-operative Council

Protect, care and invest
to create a better borough

Telford
online



TELFORD AND WREKIN
DIGITAL DIRECTORY

Do you need help to get online or support with using your smartphone, tablet or laptop?

Want to find out where you can access a device for free?

Call **01952 380000** or scan the **QR code** below.



To scan this code:

1. Open the camera app on your smart phone.
2. Point the camera at the QR code.
3. Tap the link that pops up.

LIBRARY IPAD LENDING SCHEME



Borrow a device for free!

You can borrow a device and get online for free through our **Library iPad Lending Scheme**. iPads are available to borrow, for up to 4 weeks at a time*, from Southwater, Wellington or Newport Library. You can find more information at www.telford.gov.uk/telfordonline

*Please ensure you take photo ID

Age UK Shropshire Telford & Wrekin are able to loan tablet devices, please call **01743 233123** or email **digital@ageukstw.org.uk** for further information.

Free to use computers

Computers and laptops are available to use for free at places around the borough including:

- Leegomery
- Donnington
- Woodside
- Brookside
- Sutton Hill
- Madeley
- Wellington
- Newport
- Southwater
- Dawley

Learn Telford – Adult education community learning

Learn Telford offer various digital courses for adults aged 19+. For further information please call **01952 382888** or visit learntelford.ac.uk

Digital drop in support

Managed by Telford & Wrekin Council and supported by our digital champion volunteers and workplace volunteers.

These free drop in sessions offer any resident support with your digital needs, such as navigating and using your device, using WhatsApp, how to use email, how to use council services, online shopping and much more!

Wednesday 10am-12noon	Southwater Library Southwater Square, Telford Town Centre, TF3 4JG
Thursday 1.30pm-3.30pm	Wellington Library Wellington Civic and Leisure Centre, Larkin Way Wellington, Telford TF1 1LX



Are you visually impaired, or have a friend, family member or neighbour who lives with sight loss? Sight Loss Shropshire provide free practical demos or one-to-one digital skills training sessions to help you make the most of accessibility features or use sight loss apps on your smartphone, tablet or smart speaker. Call **07778 956096** or email **admin@sightlossshropshire.org.uk** for further information.

Independent Living Centre Sensory Impairment and Assistive Technology free drop-in sessions Raising awareness and showing simple technology available to assist you to remain independently at home. **Wednesday 10am-4pm** 3A Hazeldine House, Telford Town Centre, Telford TF3 4JL, or call **01952 457181**

Forum 50+

Digital drop in sessions for over 50s

A group of volunteers who are confident computer users are offering their time to tutor people to use a computer and the internet. **No need to book, just drop in.** Forum weekly computer drop in sessions:

Monday 10.30am-12.30pm	Hartshorne Court, Burton Street, Dawley, TF4 2BY
Wednesday 11am-1pm	Butter Cross Court, Stafford St, Newport, TF10 7UD

**IF YOU CAN'T GET ONLINE
CALL 01952 380000**