

**MINUTES OF THE GREENVIEW SURGERY PPG MEETING
HELD AT GREENVIEW SURGERY ON
TUESDAY, 15TH JULY 2025**

1. Everyone to the meeting.
2. Apologies received
3. Surgery Update

The Practice Manager reported that the surgery was fully staffed with Practice Nurse, having started in June, working 30 hours a week over 4 days. In addition to our nursing team, we have a Health Care Assistant. A Paramedic, who works 24-30 hours a week. She covers minor illness and vaccinations for our housebound patients together with home visits at the behest of the doctors. We have two salaried GP's, and we will also continue to have registrars.

PPG A asked out doing diabetic blood test in-house and the Practice Manager explained that because of the volume of diabetics they can only undertake an annual review, unless the patient is very infirm. The PCN have now employed two nurse associates, similar to previous state enrolled nurses, they work under a qualified nurse and are trained to do immunisations, vaccinations, blood tests and health checks. They currently work from Abington Park Surgery.

With regards the NHS 10-year plan -It is proposed that we will all work in neighbourhoods and Northampton has agreed three, these do not align with our PCN structure These neighbourhoods will include, Police and other services including social care, education etc. Our PCN works very well, and we have had real benefits

Our patient list is now 9,500 and the surgery can now take on more patients. This is in part due to having lost a care home.

The Practice Manager was thanked for telling us about Heidi and for us to be able to use it in our meetings. Amazing!

4. Matters arising from Minutes –

Progress re patient questionnaire

PPG P asked if the practice had taken a decision regarding the patient questionnaire. The Practice Manager reported that it is hoped to get this out in September.

Dates for future PPG meetings

It was agreed that in future the PPG will meet in February, May, August and November. **The dates for our 2026 meetings will be:
10th February**

12th May

11th August

10th November

Terms of Reference

PPG P explained that we wanted to amend the Terms of Reference, but were not able to do this at our meeting in April as we did not have a quorum. It was suggested that it would necessary to resign members who have prolonged non-attendance, with immediate effect, which will enable new members to be invited. There being no objection to this it was agreed that PPG P, PPG A and PPG K should meet to draft a letter and wording for the Terms of Reference. PPG K to go through back Minutes to assess attendance.

Attendance at PLT Meeting on 3rd September

Due to the fact that the August PLT meeting was cancelled, we are now invited to attend on 3rd September from 1.00 – 3.00pm and to join the staff for lunch. PPG K to email round and get definite numbers to send to the Practice Manager. It is hoped there may be a presentation about health and wellness. We will also be asked to introduce ourselves and to think of any questions we would like to put to staff in an informal question and answer session.

5. Any Other Business

PPG A has noticed there was a large number of slides to read coming up on the tv screen and not enough time to read each one. He felt it was rather an overload of information. Also the PPG slide has disappeared. The Practice Manager will let the managing person know. The PPG email is now sorted, and PPG A will monitor greenview.ppg@outlook.com and should be displayed on the tv screen.

The Practice Manager explained how First Contact Physio works. This is a service commissioned by our PCN from Northampton Healthcare Foundation Trust to provide the service to our five practices. As a PCN it was decided this was a good service for our patients. When you have a first consultation with a GP and need physiotherapy you will be put on this pathway if you meet the criteria and will be seen by a physiotherapist with a week. This is not available if you need a physio appointment through the hospital consultation.

As there was no other business the meeting closed at 2.45 pm. PPG P thanked everyone for attending.

THE NEXT MEETING OF THE PPG WILL BE ON 14TH OCTOBER 2025 AT 1.30 PM