

Whinfield Medical Practice

We're listening to your feedback

The NHS want you to have the best possible experience of care . The NHS friends and family test is a way of gathering your feedback to we can continually improve our service

This is based on one question :

Results for January 2025

"Overall, how was your experience of our service?"

Very Good	568
Good	57
Neither Good nor poor	8
Poor	11
Very Poor	6
Don't Know	1
Grand Total	651

If we could change one thing about your care or treatment to improve your experience, what would it be?

No response	359
Nothing needs changing	275
Care/Treatment provided	11
Appointments running late	1
Appointment availability	2
Other	2
Problems ordering Prescriptions	1
	506
Grand Total	

Having your say helps to improve care for everyone so please keep putting us to the test by giving us your feedback each time you use our services.

The NHS Friends and Family Test

