

Excluded Services Policy

The following activities are not part of the core GP contract and Staffa Health will not provide any of them as either an NHS or private service. Registration with Staffa Health constitutes acceptance of these terms.

- Dental care - we do not undertake to provide any kind of dental care, including antibiotics for potential infections and conversion of private dental prescriptions to NHS prescriptions, as we are not trained, qualified or indemnified to do so.
- Letters for theme parks, holidays, travel or any other instance, regarding ability to wait or queue.
- Letters of being unfit for court attendance, other than as legally mandated by a court official, in writing.
- Letters stating proof of address.
- Letters stating fitness to do any activity (for example, leisure, sporting, charity, educational, occupational, health or legal activity).
- Letters stating exemption for any vaccination, other than in the context of documented anaphylaxis and no alternative vaccination being available.
- Passport application forms or documents confirming identity.
- Prescriptions for transgender hormones unless the patient is under an approved NHS transgender clinic.
- Prescriptions to prevent or treat altitude sickness.
- Requesting, arranging or performing any tests at the request of a private healthcare provider, other than in the exceptional circumstances when we would normally undertake those tests on behalf of an NHS specialist, as decided by the GP.
- Seatbelt exemption certificates.
- Sick notes for schools, colleges, and universities.
- Shared care: we do not participate in any shared care agreements with private providers. Where shared care with a private provider is via the NHS Right to Choose programme, we will consider shared care, depending on current practice resource and the terms of the shared care agreement being acceptable to us -

there is no guarantee of acceptance and the agreement may be subject to notice at any time.

- Weight loss medications: we do not assess suitability for weight loss medication where it is prescribed by a private provider. Letters regarding this medication will not be seen by a clinician and a standard letter will be sent to the prescriber informing them of their duty to ensure they have adequate information for safe prescribing. We will provide specific information in the event that we receive patient consent to do so, and the relevant fee is received.
- Weight loss surgery: it is not part of GMS services to undertake monitoring for the first two years following weight loss surgery. If the surgery was done in the NHS, it is the responsibility of the NHS team who performed the surgery, unless there is a shared care arrangement in place that is agreed between the practice and the NHS provider. If it was done privately or abroad, follow up for the first two years must be done privately.