



## Physical Accessibility Statement

### York Street Health Practice



#### Welcome

We want everyone to feel **safe and comfortable** when visiting York Street Health Practice.

This plan explains how we make our building **easy to use for everyone**.



#### Getting Here

- Our practice is in **Leeds city centre**, near the bus station.
- There is **no parking at the practice**, but if you have a **Blue Badge**, you can use nearby public parking spaces.



#### Entering the Building

- The practice is on the **ground floor**.
- There is a **small ramp inside** the building.
- The SAS entrance has **two steps**. We have a **portable ramp** – please ask when you book your appointment.
- The building does **not have automatic doors**.



#### Moving Around Inside

- Corridors are **wide enough for wheelchairs**.
- Signs are **easy to read** and have **pictures and words**.

## Facilities

- There are **two toilets** for patients.
  - One toilet is **accessible for people with disabilities**.
- There is a **baby changing area**.

## Help for People with Hearing or Sight Needs

- We have an **induction loop at reception** for hearing aids.
- We can give you **large print information** if you ask.

## Help for People with Learning Disabilities

- We have **Easy Read leaflets and letters**.
- You can have **extra time for your appointment**.
- You can bring **someone with you** for support.

## Other Support

- Our staff are **trained to help people with different needs**.
- If you need help, **please ask at reception**.

## Contact Us

If you have questions or need extra help:

- Call **0113 295 4840** Monday to Friday, 8.00am to 6.00pm
- Email **[yorkstreet.healthcare@nhs.net](mailto:yorkstreet.healthcare@nhs.net)**