

2024/25
HIGHLIGHTS



OUR SOCIAL IMPACT MEASURING WHAT MATTERS



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WELCOME



WE ARE PROUD TO INTRODUCE BEVAN'S FIRST SOCIAL IMPACT REPORT.

THIS REPORT COMES AT A TIME OF INCREASING DEMAND FOR OUR SERVICES AND REDUCED SPENDING, WHICH AFFECTS THOSE WHO NEED SPECIALIST SERVICES THE MOST.

In 2024/25, Bevan supported over 13,000 people across West and North Yorkshire. As a provider of Inclusion Health services, we work with the most marginalised individuals, families, and communities. These are people who often face the lasting effects of trauma and have the poorest health outcomes, leading to higher costs at crisis points rather than through early intervention or prevention.

Thanks to our integrated, cross-sector model, we have delivered services shaped for them, by them. We have restored their trust in systems and connected them to each other, reducing isolation and fostering community. This is underpinned by our vision of Health, Hope, and Humanity for all. This report offers more than statistics; it is a shared account of value created – financially, socially, and emotionally.

For commissioners and funders, it evidences outcomes and returns on investment. For policy influencers, it shows how place-based integrated care models can meet national priorities.

For our partners, it captures the power of our collaboration. For colleagues and volunteers, it recognises the impact you have daily and the difference you make with your compassion and tenacity. For those we support, it stands as a record of your strength and our commitment to ensuring your voice is heard and change happens.

Whether you are a decision-maker, a partner, or an individual Bevan has supported, this report is for you. It celebrates the difference made in one year at Bevan and calls for investment in inclusion, scaling what works, and never losing sight of the people behind the numbers.

Thank you to everyone who has walked this journey with us.



**EMMA
PERRY**

CHIEF EXECUTIVE OFFICER



**SCOTT
DARRAUGH**

CHAIR



OUR CORE SERVICES INCLUDE:

- **SPECIALIST INCLUSION HEALTH GP SERVICES**
- **OUTREACH TEAMS, INCLUDING MOBILE CLINICS (BEVAN BUSES)**
- **WELLBEING MENTORS PROVIDING TRAUMA-INFORMED SOCIAL PRESCRIBING**
- **PILOT INNOVATION PROJECTS ADDRESSING EMERGING NEEDS**

HOW WE WORK

Our integrated, trauma-informed model combines clinical services, outreach, wellbeing support, and innovation to overcome barriers for those facing homelessness, displacement, complex health challenges, and social exclusion. We deliver walk-in GP clinics, proactive outreach in trusted community settings, personalised wellbeing support, and agile pilot projects - all co-designed with the people we support.

WHAT WE DO

OUR IMPACT IN NUMBERS



- LAST YEAR WE SUPPORTED OVER **13,000** PEOPLE.
- THE IMPACT OF OUR WORK RESULTED A QALY (QUALITY ADJUSTED LIFE YEARS) AND WELLBY (WELLBEING-ADJUSTED LIFE YEARS) VALUE OF **£323M**.*
- OUR WORK DIRECTLY MADE OVER **£23M** OF SAVINGS TO THE PUBLIC PURSE.
- FOR EVERY £1 SPENT WITH BEVAN THERE WAS A **£6.85** SOCIAL RETURN ON INVESTMENT.

HOW DID WE ACHIEVE THIS IMPACT?

We worked with people towards our key measurable outcomes including:

1. Improved mental and physical health and wellbeing.
2. Reduced use of emergency health care services.
3. Increased housing stability and engagement with support services.
4. Progression towards employment, volunteering and training opportunities.
5. Enhanced confidence, resilience and hope.



*These measures record life expectancy/quality of life and mental wellbeing/life satisfaction. Created by London School for Economics and HM Treasury they measure system savings and economic value created by improved wellbeing e.g. reduced pressure on services, employability, pressure on wider family etc.

THE GEOGRAPHY OF OUR IMPACT



We work across North and West Yorkshire, delivering place-based care that meets the needs of local people. As a result, we've been able to calculate our local impact across key footprints in the region.

→ BRADFORD: **£22.2M**

→ LEEDS: **£13.7M**

→ WAKEFIELD: **£4.3M**

→ CALDERDALE: **£1.4M**

→ NORTH YORKSHIRE: **£1.2M**

ALL LOCATIONS:
£42,802,001

SROI:
£6.85 PER £1 INVESTED

“BEVAN’S PRESENCE HAS NOT ONLY IMPROVED INDIVIDUAL HEALTH OUTCOMES BUT HAS HELPED SHIFT THE SYSTEM TOWARDS INTEGRATED RESPONSIVE AND DIGNIFIED CARE FOR THOSE AT RISK OF EXCLUSION.”

PRIMARY CARE PARTNERSHIP
AND TRANSFORMATION LEAD, WAKEFIELD

TOTAL COST: **£6.25M**



THE STORIES THAT MATTER...



SAFE HOSPITAL DISCHARGE

Bevan's Outreach, Hospital In-Reach, and Intermediate Care services provide rapid, joined-up healthcare for people experiencing homelessness. When Jane, a rough sleeper with COPD and substance use issues, was found by the Outreach paramedic with dangerously low oxygen and sepsis symptoms, she was admitted to hospital.

The In-Reach Team arranged immediate transfer to the Intermediate Care Facility, giving her supported housing and ongoing health oversight. This seamless response prevented further deterioration, enabled a safe, swift discharge, and stabilised her condition - showcasing how Bevan's integrated model improves health, housing stability, and quality of life while reducing hospital bed days and costs.





WOUND CARE SELF-MANAGEMENT

Bevan's Inclusion Health Outreach Team provides flexible, accessible care for people experiencing homelessness through mobile Bevan Buses and community drop-ins. When John and Pete, both with untreated leg wounds, attended a partner drop-in, the Outreach Nurse treated them on-site, arranged supplies, and taught them self-management techniques.

This built trust, reduced A&E visits, and improved wound healing - John's fully healed and Pete's significantly improved. Both have now accepted specialist referrals. Their success inspired team-wide wound care training and "to go" dressing kits for wider use, demonstrating how Bevan's adaptable, person-centred approach improves outcomes and reduces pressure on emergency health services.

STREET BASED OUTREACH

Bevan's Street-Based Sex Worker Outreach Team delivers flexible, harm-reduction support through mobile clinics and drop-ins. Emma, 45, experiencing homelessness, drug dependence, and poor health, often missed appointments and risked overdose. Over two years, the team built trust, arranged flexible methadone scripts, met basic needs, and coordinated multi-agency support.

She has now maintained methadone for six months, reduced drug use, and engages more openly showing how patient, person-centred care reduces risk and improves stability for marginalised women.

"100% BEVAN HAS MADE AN IMPROVEMENT TO MY HEALTH. IT IS THE PERSISTENCE OF THE STAFF AND ESPECIALLY THE OUTREACH TEAM THAT HAVE HELPED. EVEN IF YOU DON'T WANT TO ENGAGE ONE DAY, THEY WILL COME BACK THE NEXT, WHERE OTHER SERVICES WILL JUST LEAVE YOU."

PERSON BEVAN SUPPORTS

OUR APPROACH TO IMPACT MEASUREMENT



We worked in close collaboration with Social Value Consultancy (SVC Ltd), a recognised leader in Social Value and ESG measurement, to design and implement a pioneering Inclusion Health Outcomes Framework. This framework is underpinned by accredited methodologies and powered by SVC Ltd's Social Value & ESG Calculator - one of the few tools worldwide to hold formal accreditation from Social Value International (SVI).

SVI accreditation is an internationally recognised mark of quality, assuring our stakeholders that every result we publish is produced using rigorous, transparent, and standardised methods. It confirms that our impact calculations are consistent with the highest global standards and can be trusted by commissioners, funders, and policymakers alike.

Our framework combines robust quantitative analysis with meaningful qualitative insight, drawing on:

- **HM TREASURY COST-BENEFIT ANALYSIS (CBA)**
Aligning with government best practice in economic appraisal.
- **SOCIAL RETURN ON INVESTMENT (SROI)**
Expressing the wider social value created in monetary terms.
- **LOCAL SPEND MULTIPLIERS (LM3)**
Quantifying the value retained in local economies
- **LOCALISED ECONOMIC PRODUCTIVITY (GROSS VALUE ADDED - GVA)**
Assessing contribution to local and regional growth.
- **QUALITY-ADJUSTED LIFE YEARS (QALYS)**
Valuing improvements in life expectancy and quality of life.
- **WELLBEING-ADJUSTED LIFE YEARS (WELLBYS)**
Capturing gains in mental wellbeing and life satisfaction.



By combining accredited software with SVC Ltd's deep consultancy expertise, we can monetise impact with precision, evidence results with confidence, and present them in a way that resonates with technical and non-technical audiences alike. This approach ensures Bevan's outcomes are not only felt in the communities we serve but are also recognised, trusted, and valued at every decision-making level.



WHAT ARE WE TAKING FORWARD?



As we worked together to create this first social impact report we realised the wider value of the work we do and the approaches we take:

- **TRUST IS OUR GREATEST ASSET:**
LONG-TERM, COMPASSIONATE ENGAGEMENT UNLOCKS ACCESS TO CARE.
- **STORIES COMBINED WITH DATA HIT HARDEST:**
PERSONAL STORIES ALONGSIDE RIGOROUS METRICS ARE CRITICAL TO ADVOCATE FOR THOSE WE SUPPORT.
- **CO-PRODUCTION REMAINS CRITICAL:**
INVOLVING LIVED EXPERIENCE TO CONTINUALLY SHAPE BETTER SERVICES, REMAINS AT THE HEART OF OUR WORK.
- **TRANSPARENCY AROUND DECISIONS:**
IMPACT REPORTING BUILDS CONFIDENCE NOT JUST EXTERNALLY BUT INTERNALLY TOO, GIVING US CLEAR EVIDENCE FOR DECISION-MAKING AND HELPING US TO FOSTER PARTNERSHIPS.

WHAT NEXT?

WE'RE COMMITTED to diversifying our service, offering and scaling our impact through stronger partnerships, innovative funding models, and sustainable growth - ensuring more people across Yorkshire can access inclusive, dignified health and wellbeing support.

WE ARE PIONEERING new services to deal with the wider determinants of health and inequity for current and future generations. By embedding lived experience into service design, we ensure that our services remain responsive to the real challenges faced by those most at risk.

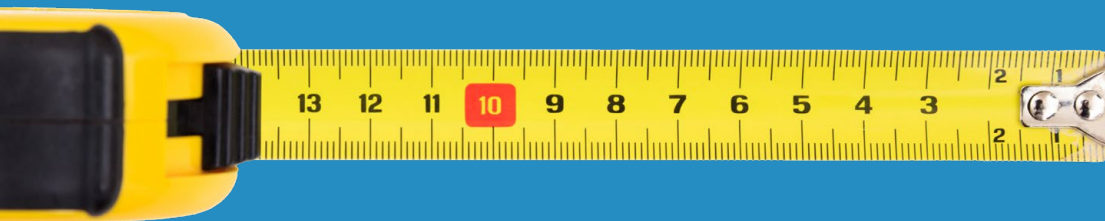
WE ARE ALSO STRENGTHENING our evidence base to demonstrate the long-term value of inclusion health, making the case for continued investment in people and communities.

ALIGNING WITH PUBLIC PRIORITIES

Our work aligns with key national frameworks including:

- Provider Selection Regime (PSR) for quality, value, and integration
- Public Procurement Notice (PPN 002) on delivering social value
- National Procurement Policy Statement (NPPS) supporting health equity
- United Nations Sustainable Development Goals (SDGs 3, 10 & 11)

We help commissioners meet statutory duties while improving outcomes for some of the most excluded individuals and communities.





HEALTH HOPE HUMANITY

wearebevan.co.uk



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