

# Year 2023

| Recommend?            | January | February | March | April | May | June | July | August | September | October | November | December | Annual Total |
|-----------------------|---------|----------|-------|-------|-----|------|------|--------|-----------|---------|----------|----------|--------------|
| Very Good             | 85      | 79       | 56    | 67    | 65  | 68   | 70   | 72     | 157       | 120     | 111      | 75       | 1025         |
| Good                  | 16      | 10       | 20    | 26    | 27  | 26   | 21   | 17     | 48        | 31      | 41       | 24       | 307          |
| Neither Good nor Poor | 5       | 4        | 3     | 5     | 3   | 0    | 6    | 3      | 12        | 5       | 8        | 4        | 58           |
| Poor                  | 1       | 1        | 5     | 6     | 3   | 1    | 1    | 2      | 10        | 2       | 6        | 4        | 42           |
| Very Poor             | 3       | 1        | 3     | 6     | 5   | 7    | 1    | 5      | 6         | 6       | 8        | 8        | 59           |
| Don't know            | 0       | 0        | 0     | 1     | 1   | 0    | 1    | 3      | 0         | 0       | 2        | 5        | 13           |

|                 |     |    |    |     |     |     |     |     |     |     |     |     |      |
|-----------------|-----|----|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|------|
| Total Responses | 110 | 95 | 87 | 111 | 104 | 102 | 100 | 102 | 233 | 164 | 176 | 120 | 1504 |
|-----------------|-----|----|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|------|

|                       | January | February | March  | April  | May    | June   | July   | August | September | October | November | December | Annual Total |
|-----------------------|---------|----------|--------|--------|--------|--------|--------|--------|-----------|---------|----------|----------|--------------|
| Very Good / Good      | 91.82%  | 93.68%   | 87.36% | 83.78% | 88.46% | 92.16% | 91.00% | 87.25% | 87.98%    | 92.07%  | 86.36%   | 82.50%   | 88.56%       |
| Very Poor / Poor      | 3.64%   | 2.11%    | 9.20%  | 10.81% | 7.69%  | 7.84%  | 2.00%  | 6.86%  | 6.87%     | 4.88%   | 7.95%    | 10.00%   | 6.72%        |
| Neither Good nor Poor | 4.55%   | 4.21%    | 3.45%  | 4.50%  | 2.88%  | 0.00%  | 6.00%  | 2.94%  | 5.15%     | 3.05%   | 4.55%    | 3.33%    | 3.86%        |
| Don't Know            | 0.00%   | 0.00%    | 0.00%  | 0.90%  | 0.96%  | 0.00%  | 1.00%  | 2.94%  | 0.00%     | 0.00%   | 1.14%    | 4.17%    | 0.86%        |