

Accessibility Statement for Honeypot Medical Centre

Website address: <https://www.honeypotmc.co.uk>

Compliance status

We strive to make our website fully compliant with the Web Content Accessibility Guidelines (WCAG) 2.2 level AA, to support perceivable, operable, understandable, and robust access for all users.

How accessible this website is

- You can adjust colours, contrast, fonts, and zoom up to 200% without loss of content or functionality
- The site is navigable using a keyboard, screen reader (e.g. JAWS, NVDA, VoiceOver), and speech recognition tools
- Written content is drafted in clear, plain English, with headings and navigation laid out for easy scanning

Issues and frequently known limitations

Despite our efforts, you may encounter some accessibility barriers:

- PDFs and other downloadable documents (e.g. practice leaflets) may not be fully accessible to screen-readers
- Embedded content (e.g., maps, iframes) may not scale smoothly, and could present keyboard navigation issues

Preparing this statement

- This statement was last reviewed on 17 June 2025.
- Testing was carried out by our web team, including manual keyboard navigation and automated checks for contrast and headings.
- Our supplier also contributes annual accessibility audits as per NHS England guidance for GP websites.

What we're doing to improve accessibility

- Converting key PDF documents into accessible formats (HTML or properly tagged PDFs)
- Reviewing all embedded images such as maps to improve contrast, labelling, and keyboard operability
- Ensuring any new content or forms are tested to meet WCAG AA standards before going live

Feedback and reporting problems

If you encounter any barrier or cannot access information:

- Email: contact@honeypotmc.co.uk
- Call us: [Practice phone number]

We will respond within 10 working days and provide content in alternative formats where possible, such as accessible PDF, large print, easy read, audio.

Technical information about this website's accessibility

Honeypot Medical Centre is committed to complying with the WCAG 2.2 AA standard. Where certain elements do not meet this standard, this is due to the use of:

- Unstructured PDF documents

- Third-party embedded maps/widgets
- Older digital forms not fully tagged for screen-readers

We are assessing these elements regularly and prioritising improvements based on impact—working towards full compliance.

Enforcement procedure

If our response does not resolve your issue, you may contact:

- The Equality and Human Rights Commission (EHRC) for England, Scotland, Wales;
- The Equality Commission for Northern Ireland (ECNI);
- The Government Digital Service's Central Digital and Data Office (CDDO), who oversee public-sector accessibility standards