



The Grove  
Medical Centre



Patient Participation Group



Annual Report – 2025





# Introduction

The Grove Patient Participation Group (PPG) was established in July 2019 following the merger of the Bute House and Newland medical practices.

The PPG is a mutually supportive group of patients, health care workers, together with the lead and managing partners of the Practice that meet regularly to:

- Ensure the views of patients are heard
- Support the Practice to make positive changes
- Support the Practice in helping patients to play a greater role in their own health.

# The Grove – Patient Participation Group

## Your Committee:

Roger Marsh – Chair

David Bartle – Vice Chair

Andy Burgen

Annabelle Crabb

Jenny Davis

Carol Foster

Sarah Garside

Karen Gough

Tony Meehan

Val Woolmington

3 Student Members – (Sherborne Girls School)

Alex Kimber (Managing Partner)

Vicky Morland (Social Prescriber)

# **The Grove – Patient Participation Group**

## **Another Challenging Year**

2025 has been another challenging year for the Grove Medical Centre primarily because of increased demand, limited resources, service redesign, facility constraints, and the knock-on effects on staff and patients. The practice has been proactively managing these issues (e.g., through triage, online systems, internal re-modelling) but the pressures remain significant.

The Practice patient list continues to grow with 13,085 registered patients (October 2025).

The annual NHS GP Survey continues to highly rate the overall patient satisfaction with the Practice.

More recently there has been an increase in abusive behaviour towards Practice staff.

Your Patient Participation Group has worked closely with the local authority by attending and reporting to every meeting of Sherborne Town Council, thereby keeping health and care prominent on the agenda.

Furthermore, your Patient Participation Group is represented on the Sherborne Area Multi-Agency group associated with the health and wellbeing of young people.

In addition, your Patient Participation Group continues to work closely with both the Social Prescribing Team and the local Health Champions.

Three students from Sherborne Girls School represent young people on the Patient Participation Group.

# **The Grove – Patient Participation Group**

## **The Grove – Patient Participation Group**

### **Patient Participation Group – Activities**

#### **Newsletters**

Communicating with our fellow patients to keep everyone informed on health news is a priority for the PPG. We achieve this in several ways by using social media, emails, the practice website and regular newsletters.

This year your Patient Participation Group has produced four editions of the Grove Newsletter.

The newsletters have carried a variety of health-related subjects. Not only did they contain articles relating to the Practice itself, but there were several articles relating to information on, and coping with, a variety of health conditions.

Although our regular contributor to articles entitled 'A View from the Waiting Room' had retired, we have still managed to produce articles for each of the editions, however we would welcome contributions from our patients.

As a patient group we are grateful for the trust that the Practice places in us to produce the regular newsletters on their behalf. Of course, articles containing information of a medical nature are not published without the authority of the Practice.

# **The Grove – Patient Participation Group**

## **Patient Participation Group – Activities**

**The PPG has held seven meetings during the year all being face-to-face.**

**In the past year, the Grove PPG activities include:**

- Production 4 editions of the Grove Newsletter
- Distribution of health-related information to patients via social media
- Supported the Primary Care Network in organising Health Fairs
- Worked in conjunction with local health related volunteers
- Supported military veterans health
- Promoted health and wellbeing activities
- Supported the Grove Medical Centre at Covid-19 and flu vaccination clinics
- Worked locally with Sherborne Town Council as part of the 'Integrated Care System'
- Produced a further update of 'The Sherborne Area Directory for Health and Care'
- Supported MyTime Young Carers
- Produced health related information for young people moving on to university or full-time employment

# **The Grove – Patient Participation Group**

## **Your Patient Participation Group – Representation on Other Groups**

- North Dorset PPG Chairs Group
- Our Dorset Public Engagement Group
- Sherborne Area ‘Health Champions’
- Sherborne Town Council
- Sherborne Military Veterans Support Group
- Sherborne Area Multi-Agency Group



## **The Grove – Patient Participation Group**



**The Grove Patient Participation Group organising the Sherborne Area Military Veterans Support Group on behalf of the Sherborne Primary Care Network.**



# **Your Patient Participation Group**

The Patient Participation Group is totally committed to maintaining and improving services to the Grove Practice. We would welcome new members with new ideas and particularly younger patients who can spare some time. Do come along and see at first hand the enthusiasm and commitment of the members!

On behalf of the Grove – Patient Participation Group

We thank the patients and staff of the Grove Medical Centre for their support during the past year.

For details of The Grove Medical Centre – Patient Participation Group see:

<https://www.thegrovemedcentre.co.uk/practice-information/the-grove-patient-participation-group/>

## **The Grove Medical Centre – Patient Participation Group**

**Roger Marsh**

**Chair**

**David Bartle**

**Vice - Chair**