

# FRIENDS AND FAMILY TEST: OCTOBER 2025

Thinking about your GP Practice or your most recent appointment, overall, how was your experience of our service?	Why did you answer that?	Please tell us anything that we could have done better?
Very good	Because they are good	
Very good		
	My appointment was with doctor alli first time I met her when I explained her my situation she was really good listening and checked everything with my problem I would say I was really impressed with her I really appreciate thank you from my heart doctor alli	
Very good		
Very good	Perfect service	Excellent
	Er Kotecha was very understanding of my situation and offered me lots of options which I was appreciative of as I have struggled a lot with my mental health recently	
Very good		
Very good	She was v good and also offered flu and COVID vaccines.	
Very good	Dr pancholi is a credit to the practice	
	<p>Hello humberstonemedicalcentre.co.uk,</p> <p>Are you finding it challenging to generate quality leads and drive traffic to your website?</p> <p>Let me know if you'd like to hear more about it.</p> <p>Well wishes, Tommy Zapes   Digital Marketing Manager</p>	<p>Hello humberstonemedicalcentre.co.uk,</p> <p>Is your website not attracting the traffic or leads it deserves?</p> <p>Can I provide you with some additional detailed solutions?</p> <p>Well wishes, Tommy Zapes   Digital Marketing Manager</p>
Very good	Note: - If you're not Interested in our Services, send us "opt-out"	Note: - If you're not Interested in our Services, send us "opt-out"
Very good	Very apparition , very.nice to done any this dotor	
	When i actually got to see a GP, I was pleased with the treatment and the time spent with her.	Being able to phone and speak to a person to book the appointment would have been preferable.
Very good	Very nice and helpful admin staff as well as medical staff	Please please improve telephone waiting
	Receptionist was polite and helpful, nurse was polite and explained everything.	
Very good	My phone call appointment was very caring and the doctor listened and understood my concern s	
	We have anti-biotics for you. No prescription needed.	We have anti-biotics for you. No prescription needed.
Very good	<a href="https://www.pillsm.net">https://www.pillsm.net</a>	<a href="https://www.pillsm.net">https://www.pillsm.net</a>
	Yes very happy the doctor I saw, had a student with her they both was very friendly, took time to listen to me never rushed me at all.Overall I was very happy and would be happy to see the same doctor again	Nothing
Very good	Very helpful Self check in Good health advice	

Very good	Professional, thorough and caring approach by Dr Pancholi and students. Efficient, caring and effective appointment organisation by the receptionist.	
Very good	Dear Sir/Madam, We are providing Verified Trustpilot , Google and other Reviews if you are interested please reply to this message. or contact me at ryanturner44a@gmail.com	Dear Sir/Madam, We are providing Verified Trustpilot , Google and other Reviews if you are interested please reply to this message. or contact me at ryanturner44a@gmail.com
Very good	Doctor was considerate to my concerns and referred me asap to visit A&E to help eliminate any further issues	Can you please get the online booking service working better
Very good	I certainly don't mean to bother you, but I just quickly wanted to make you aware of a new digital marketing application called Local Magic which generates qualified leads for your website by bringing in relevant organic traffic from Google, the technology behind this application has been recently awarded several US patents. Information about the product can be found here <a href="https://www.mrmarketingres.com/local-magic/">https://www.mrmarketingres.com/local-magic/</a> . Licensing the application costs \$800/mo and there is no contract because it has a success rate of 87% in most industries. We have case studies to illustrate the revenue we've generated for clients thus far and I'll be more than happy to provide you with a product demo over zoom if more internet leads would help your business grow. You can reach me at marketing@mrmarketingres.com or 843-720-7301. If our product is not a fit just let me know and I'll add your company to our do not contact list and our sales team will not try to reach out to you again. Thanks!	I certainly don't mean to bother you, but I just quickly wanted to make you aware of a new digital marketing application called Local Magic which generates qualified leads for your website by bringing in relevant organic traffic from Google, the technology behind this application has been recently awarded several US patents. Information about the product can be found here <a href="https://www.mrmarketingres.com/local-magic/">https://www.mrmarketingres.com/local-magic/</a> . Licensing the application costs \$800/mo and there is no contract because it has a success rate of 87% in most industries. We have case studies to illustrate the revenue we've generated for clients thus far and I'll be more than happy to provide you with a product demo over zoom if more internet leads would help your business grow. You can reach me at marketing@mrmarketingres.com or 843-720-7301. If our product is not a fit just let me know and I'll add your company to our do not contact list and our sales team will not try to reach out to you again. Thanks!
Very good	Doctor explained property also she lesions very nicely and she was helpful thanks	Give appointment on time when people need plz
Very good	Humza was very informative.	
Very good	Very good service	Perfect service
Very good	always tell me what to do and explain is good service.	Need to do medicine change when we want to.
Very good	Because the rang me at wright time and I was been explained very well with my medication	I really don't think so
Very good	All staff members including receptionists were very professional along with the doctor and nurse.	
Very good	Dr was courteous , he listened carefully, analysed symptoms & took medical history. Every stage was explained before carrying out any procedure. Finally , explained the next steps and follow ups depending on results from pathology.	
Very good	The nurse was so lovely and patient, I was very anxious but she kept calm and was very understanding!	
Very good	Always helpful	In person appointments are always better.
Very good	My GP did hear to my concern and actioned it very quickly.	
Very good	Sharon is always mindful of my phobia of needles when taking my blood and makes it a quick and painless process. She is always polite, friendly and professional.	

	<p>I hope this message finds you well.</p> <p>I'm reaching out from X Best World OÜ, a company dedicated to promoting innovative software solutions that help businesses work smarter and grow faster.</p> <p>One of the tools we highly recommend is Notta.ai, an AI-powered transcription and meeting intelligence platform designed to turn any audio or video conversation into accurate, searchable text within minutes.</p> <p>Notta helps teams to:</p> <ul style="list-style-type: none"><li>✔ Save hours on manual note-taking and meeting documentation</li><li>✔ Generate AI summaries and action items automatically</li><li>✔ Integrate with Google, Zoom, Outlook, or CRM systems seamlessly</li><li>✔ Work globally, thanks to real-time transcription and translation in 40+ languages</li><li>✔ Ensure data security, with full SOC 2 and ISO 27001 compliance</li></ul> <p>It's an ideal solution for professionals in business, education, sales, journalism, healthcare, and research who need fast, reliable documentation and collaboration.</p> <p>Would you be open to a quick introduction or demo to see how Notta could help your team simplify workflows and improve productivity?</p>	<p>I hope this message finds you well.</p> <p>I'm reaching out from X Best World OÜ, a company dedicated to promoting innovative software solutions that help businesses work smarter and grow faster.</p> <p>One of the tools we highly recommend is Notta.ai, an AI-powered transcription and meeting intelligence platform designed to turn any audio or video conversation into accurate, searchable text within minutes.</p> <p>Notta helps teams to:</p> <ul style="list-style-type: none"><li>✔ Save hours on manual note-taking and meeting documentation</li><li>✔ Generate AI summaries and action items automatically</li><li>✔ Integrate with Google, Zoom, Outlook, or CRM systems seamlessly</li><li>✔ Work globally, thanks to real-time transcription and translation in 40+ languages</li><li>✔ Ensure data security, with full SOC 2 and ISO 27001 compliance</li></ul> <p>It's an ideal solution for professionals in business, education, sales, journalism, healthcare, and research who need fast, reliable documentation and collaboration.</p> <p>Would you be open to a quick introduction or demo to see how Notta could help your team simplify workflows and improve productivity?</p>
Very good		
Very good	She listened and very perlite	
	I had blood test appointment and she did very well I didn't fill anything	
Very good		
Very good		
Very good	Doctor Marwa was excellent	Yes the beds that are used to examine are very high and they should be adjustable as I have lymphoedema in my left leg I was unable to climb on the bed despite the step that is used
	It stemmed from me writing to senior partner about my prostate checks. She kindly responded by offering a GP telephone call. To reassure me I have a follow up face to face appointment to be followed by my blood tests.	
	Telephone consultation was good , the trainee GP listened carefully and quizzed my symptoms. He also answered all questions and concerns I had raised.	Every patient is different and so are their needs. For me to write a letter was the last straw for me and, I just could not get satisfactory answers in previous telephone appointment. With my age, every time I came for vaccinations or blood tests , I was told PSA tests has to be authorised by GP.
Very good	Cannot ask for more.	
Very good	Very clever, kind and helpful.	
Very good		
Very good	A very professional nurse who made one feel relaxed and at ease.	
Very good	A very professional nurse who made one feel relaxed and at ease.	
Very good	Very kind and understanding.	

Very good		
Very good	Easier to get an appointment . seen the doctor on time I'm very helpful. Thank you	
	Because i have been treated very well .thank you humberstone . I.am very sorry to hear about Ellie All the nurses will miss her. most sincere thoughts will be with you all .diane withers	We all slip up aT times but i carnt Reme.ber when . 😊👍
Very good	Prompt, professional and friendly	
Very good	Cos service excellent. Attitude excellent Approach excellent	
	Really appreciated	
Very good	👍❤️❤️❤️❤️	Now it seems all adjusted and everything Done
Very good	Service is happy good stuff	Yes checking is good & good service
Very good	Well it was. All on time and v professional. Cheers	
Very good		Nothing
Very good	because very good service	No have anything
Very good		
		If Appoiment service gets better Call 8 am wait In Question number when no 25 then get answered get told no appoiment for today call 2mrw morning or next week that's no good that's why have call 111 or go A & E health is important hope sorted out same day why wait for appointment after week .
Very good	Dr my Anna Szulc my appointment with here fantastic . Always get sorted very good doctor calm listen trust in her	
		The only reservation I have is giving out the date of birth and name in front of other patients. This information is usually sufficient to hack into certain online accounts. The machine on the wall can only be used for checking in, not for anything else.
	I've had quite a few appointments recently. I can't fault any part of the process, from reception to the hospital, everyone was very helpful and it actually felt like they genuinely cared. Doctors rang back when requested or required.	Either use other criteria, e.g. postcode and door number, then verify surname, or provide a small touchpad.
Very good		
Very good		
Very good		
Very good	Staff extremely helpful and listened to what I had to say. Not impatient or rushed unnecessarily.	It's lovely when staff on reception smile a bit more. Lifts peoples spirit and makes the visit a little easier.
Very good	Because very friendly	To make the appointment easy
Very good		
Very good	Seen on time , staff friendly and efficient	
Very good		
Very good		
Very good	Appointment on time. Nurse friendly and chatty which I liked.	
Very good		Nothing
Very good		
	I have been Gp Doctor looking forward look after me. Thank you very much.	
Very good	Standard service.	No suggestions
Very good		

	The nurse my son seen was lovely and understand my son as he is struggling at the moment and she put him at ease so he came out a bit happier then some of the appointments he has been too .	
Very good	♥ ♥ ♥	Everything ok
Very good		
Very good		
Very good	Very pleasant and put me at ease.	
Very good	I was happy with my service	No nothing
	The doctor was brilliant and the student answered the phone quicker in the morning for appointments on the for a long time than all the appointments are full	As above
Very good		
	First time ever I have had a doctors appointment and he explained everything to me, he didn't rush the appointment. He introduced himself greeted me my mum and my brother. He was a very good doctor and friendly. Also gave a good explanation on my medicine I was unsure if I should start it again.	Nothing could have been done better, I wish all doctors were like him.
Very good	On time and efficient.	
Very good	From reception to seeing the Dr it was excellent	Not Applicable
Very good	The appointment was on time and The Doctor explained everything, she was very thorough.	Nothing required.
Very good	He was efficient and polite	
Very good	To the <a href="http://humberstonmedicalcentre.co.uk/fekal0911">http://humberstonmedicalcentre.co.uk/fekal0911</a> Owner	Hi <a href="http://humberstonmedicalcentre.co.uk/fekal0911">http://humberstonmedicalcentre.co.uk/fekal0911</a> Webmaster
Very good		
Very good		
	I had 2 separate appointments- blood tests and flu jab, and the staff were ready for me and got it done quickly	
Very good		
Very good	Service is good so verygood	Nothing Already good
Very good	Listened to my problem sympathetically and advised on what to do	
Very good	It's better than before.	It needs a bit of improvement with answering the phone. And getting appointments with the Doctors the same day.
Very good	I'm very satisfied. Dr. Talking Very politely, my baby problem shorted very fast. Very good service.	Staf is less. So they can't pick the phone up for very long. Very long queue.. please increase the staff. Some time 30 to 45 minutes wait.
Very good	Staff members helpful and efficient	No
Very good		
	Discover the elegance of our design classics! Our replicas of the Eames Lounge Chair, Barcelona Chair, and Eames Office Chair combine quality and style. Visit <a href="https://decomica.com">https://decomica.com</a> now and experience luxury at an affordable price!	Discover the elegance of our design classics! Our replicas of the Eames Lounge Chair, Barcelona Chair, and Eames Office Chair combine quality and style. Visit <a href="https://decomica.com">https://decomica.com</a> now and experience luxury at an affordable price!
Very good		
Very good	Very polite and solved my issues	

		It would have been helpful had the system successfully connected the call when he tried to reach me during the first appointment made to address this matter, as it led to inconvenience for us both - and a waste of his time.
		It would also be helpful if the correct time parameters were given on booking. I was initially told that the call would be between 8 and 9am, but the message I got via the app then said between 7.15 and 9.15am, which is rather different!
Very good	The clinical pharmacist was very helpful and professional, and efficiently sorted things for me.	
	Reception staff are fantastic at their job!!! They go above and beyond when it comes to doing their job couldn't fault them!! The nurse I had was lovely too ★★★★★	
Very good		
Very good		
Very good		
Very good	I'm sorry this is about the fifth time I've tried this and I've done something wrong but this last time the system logged me out. I think I might be better writing a letter and dropping it into the surgery as each time I log in again everything I have written has been lost and I have to start again. Would this be ok? Maureen	
Very good	Seen on time, friendly clinician, clear information	Nothing
Very good	The nurse was very helpful and friendly.	
Very good	NEV very understanding and listens to my problem and makes me understand	
Very good	It was prompt and friendly.	
	Hi there from SeoBests,  Supercharge your website's SEO performance, grow your search appearance and gain powerful backlinks! Buy the most effective SEO services all on one platform - SeoBests.com  Check out current SEO bonuses: + 100 FREE test backlinks for all users + 50% SALE monthly SEO backlinks + Take 5,000 bonus backlinks FREE  <a href="https://tiny.cc/SeoBests-Sales">https://tiny.cc/SeoBests-Sales</a>  Choose from various backlink services, 100+ items online, and professional specialists. SeoBests.com - your best SEO services store.	Greetings from SeoBests,  Upgrade your website's search engine rankings, improve your search appearance and build powerful backlinks! Order the best SEO services in one place - SeoBests.com  Check out current SEO offers: + 100 FREE test backlinks for all users + 50% DISCOUNT monthly SEO services + Up To 5000 bonus backlinks FOR FREE  <a href="https://tiny.cc/SeoBests-Coupon">https://tiny.cc/SeoBests-Coupon</a>  Browse through multiple backlink services, more than 100 offers, and quality experts. SeoBests.com - your top quality SEO backlinks seller.
Very good		
Very good		

	<p>Dear humberstonemedicalcentre.co.uk Administrator. Noticed your company's online presence and had a thought to share.</p> <p>While exploring online businesses, I found humberstonemedicalcentre.co.uk.</p> <p>Given your recent progress, boosting your online visibility must be on your radar.</p> <p>Ranking lower than competitors could mean missed opportunities.</p> <p>A recent project saw a 10K+ backlink strategy drive major traffic growth in just 14 days.</p> <p>Would you be interested in learning how we could create similar results for humberstonemedicalcentre.co.uk website?</p> <p>Feel free to respond with "yes" if you'd like to learn more.</p> <p>Warm wishes,</p> <p>Natali Beecham, Digital Marketing Specialist at SEO SEA Marketing Agency</p>	<p>Dear humberstonemedicalcentre.co.uk Owner! Spotted something interesting about your digital footprint.</p> <p>Discovered humberstonemedicalcentre.co.uk while reviewing various websites.</p> <p>Given your recent progress, boosting your online visibility must be on your radar.</p> <p>Search visibility might be costing you valuable leads to competitors.</p> <p>By creating 10K+ high-quality backlinks in 14 days, we helped a business boost their rankings.</p> <p>Could we explore similar strategies for humberstonemedicalcentre.co.uk?</p> <p>Reply with "yes" and we can take it from there.</p> <p>Warm wishes,</p> <p>Natali Beecham, Digital Marketing Specialist at SEO SEA Marketing Agency</p>
Very good		
	<p>KKCEX is a game-changer for buying or trading crypto. See for yourself: <a href="https://www.kcex.com/register?inviteCode=3R0MMQ">https://www.kcex.com/register?inviteCode=3R0MMQ</a> Quick benefits: *Lowest fees on the market *User-friendly platform *Strong security measures</p> <p>Let me know if you have any questions!</p>	<p>KKCEX is a game-changer for buying or trading crypto. See for yourself: <a href="https://www.kcex.com/register?inviteCode=3R0MMQ">https://www.kcex.com/register?inviteCode=3R0MMQ</a> Quick benefits: *Lowest fees on the market *User-friendly platform *Strong security measures</p> <p>Let me know if you have any questions!</p>
Very good		
Very good	On time appt, easy to make in advance. Referral come through already. Very lovely doctor.	
	<p>Hello humberstonemedicalcentre.co.uk,</p> <p>Drive 10 to 20 qualified leads to your services with proven, ethical tactics.</p> <p>Should I send over more in-depth solutions for you to review?</p> <p>Well wishes, Terry Fowler   Digital Marketing Manager</p> <p>Note: - If you're not Interested in our Services, send us "opt-out"</p>	<p>Hello humberstonemedicalcentre.co.uk,</p> <p>Gain 10 to 20 organic clients who are genuinely interested in your services using ethical marketing strategies.</p> <p>Would you be interested in hearing more about it?</p> <p>Well wishes, Terry Fowler   Digital Marketing Manager</p> <p>Note: - If you're not Interested in our Services, send us "opt-out"</p>
Very good		

Very good		
Very good		
	Hi <a href="https://www.humberstonemedicalcentre.co.uk/">https://www.humberstonemedicalcentre.co.uk/</a> ,	Hi <a href="https://www.humberstonemedicalcentre.co.uk/">https://www.humberstonemedicalcentre.co.uk/</a> ,
	I noticed that your website has great potential but is not currently ranking in the top search results on Google.	Your website is not ranking well on Google.
	I specialize in SEO and can help your business rank in the Top 3 positions, get more visibility, and ultimately increase your customer base – guaranteed!	I can help you in putting your website on the Google's top-3 Rank and getting more customers Guaranteed.
	Would you like me to send a quick SEO proposal with pricing and strategies?	Would you like to me seo proposal your business site
	Best regards, Nikita	Warm regards, Nikita
Very good		
Very good	All very fast and efficient.	
	Dr is a good listener, takes an interest in you as a person and explains things clearly	
Very good	Good service	Nothing
Very good	Was satisfied	
Very good	What's definitely appooints	Straight forward
Very good	Very nice phlebotomist.	
Very good	Standard services	No suggestion
	Leah receptionist is so helpful, she has empathy and kindness, she goes above and beyond to help.	Get leah to teach some of your other receptionists the best way to talk to patience
	Very helpful and put me at ease hopefully I can get a result soon flu jab was quick and easy good nurse very plesent	No was fine
Very good	I was seen by a very caring Doctor. It seemed as if he knew what I was talking about.	it is the best as it is.
Very good	I didnt have to wait in reception for long, the doctor was very friendly, empathic and took time to explain the medication, why that choice and what I needed to do too	I had to wait 4 days to get my prescription, an emergency pack held at my chemist would reduce my suffering in the future given my lung condition and the frequency of this infection
Very good	I find the expertes exceptional.	Nothing.
Very good	They are kind	
	Hi good morning When ever I go for my appointment I always get good and nice service also some time if I am stuck in traffic they will take me in Also lesson carefully what's is our problem and Give me good advice	
Very good	Thanks	Keep like this doctor
Very good	Fast prompt service	Regular check your electronic sign in patience system to ensure it work as should
Very good		
Very good	Managed to get a quick appointment and got good advice.	
Very good	Good Sarvis	
Very good	Our concern was addressed	
Very good	Bloods taken by Debbie Hes. Excellent, caring professional.	
Very good	Considerate nurse	



	We are a trusted UK supplier of genuine Microsoft Windows and Office packages.	We are a trusted UK supplier of genuine Microsoft Windows and Office packages.
	Right now, you can upgrade to Windows 11 and enjoy up to 50% off in our limited-time sale.	Right now, you can upgrade to Windows 11 and enjoy up to 50% off in our limited-time sale.
	<a href="https://software-supplies.co.uk/?aff32=4">https://software-supplies.co.uk/?aff32=4</a>	<a href="https://software-supplies.co.uk/?aff32=4">https://software-supplies.co.uk/?aff32=4</a>
	Stay secure, stay productive, and take advantage of the latest features from Microsoft — all at a fraction of the usual cost.	Stay secure, stay productive, and take advantage of the latest features from Microsoft — all at a fraction of the usual cost.
	And for your peace of mind, our UK-based support team is available 7 days per week to help with installation and setup.	And for your peace of mind, our UK-based support team is available 7 days per week to help with installation and setup.
Very good	<a href="https://software-supplies.co.uk/?aff32=4">https://software-supplies.co.uk/?aff32=4</a>	<a href="https://software-supplies.co.uk/?aff32=4">https://software-supplies.co.uk/?aff32=4</a>
Good	As I had a txt from the hospital in question but.i still am waiting for my knee operation	Nothing really
Good	Had a callback answered my questions	Not at the moment
Good		
Good		
Good		
		Initially I used the app to book an appointment for a smear test. At that time I didn't know you couldn't book an appointment using the app for this type of an appointment, until I received a message to telephone for an appointment. This lack of clarity about which method was needed to make this appointment wasted mine and staff time and delayed making the actual appointment.
Good	Staff was friendly, explained what she was doing and listened to me.	
Good	All went well	
Good		
Good	Because the receptionist was friendly ( on this occasion) and the nurse conducting my test was good	The opportunity to book online out of hoursy
Good		
	I was seen on time	
Good	My problem was attened to	
Good	A prescription given for the problem ,	Not at this time
Good	Hard to get a appointment	Take long to give Appointments needs improvement
Good	Very friendly atmosphere	No everything was good
Good		
Good		
Good		
Good		
Good	Attend to well and in a reassuring manner.	
Good		
Good	Everything went smoothly. Did not wait long. Doctor was good.	
Good		
		Nothing
Good	Dr Than addressed all of my issues and explained everything.	Would be helpful if we could see doctors face to face more in stead of phone calls.

Good	Friendly staff, reasonably prompt appts(bear in mind my appts were first thing)	
Good	Good	Good yes
Good		
Good		Need a time for telephone appointment giving a several hour window doesnt work so of your patients actually have jobs
Good		
Good		
Good		
Good		
Good		Have a appointment sooner booking on line is gd but not when u can't get a next day appointment
Good	I talk to the receptionist and she gave me a face to face appointment booked within days.	
Good	A lovely doctor,	
Good	Hopefully my review may be very good once gp has completed my referral	
Good	The process was seamless and quick, and it was really helpful receiving a text saying I needed to contact the surgery. The options for day and times was wide too. However, I would have liked to known the biological sex of the staff I was seeing when making the booking, but equally my last appointment with Dr Rai was great, he was professional listened and made a plan to move things forward.	See box above please
Good	All went well	
Good	<p>I did not understand why the doctor was unable to address two separate health issues for my 8-year-old during the same consultation, and I was advised to book another appointment for next week.</p> <p>My son has been experiencing two apparently unrelated problems: a verruca on his foot, which has become quite painful over the past two weeks, and a clicking sound in his neck (not resembling gas bubbles), accompanied by intermittent neck and back pain that has been ongoing for several months.</p> <p>During the appointment, the verruca was examined and treatment was prescribed. However, we were told to arrange a separate appointment for the neck and back issue, without any further explanation. I found this confusing, particularly as our appointment was scheduled for 15:50, we were not called in until 16:15, and we left by 16:20. It did not appear that time constraints were a limiting factor.</p> <p>I would appreciate clarification on why both issues could not be addressed in the same consultation, as this would help me understand the practice's policy and ensure we manage future appointments appropriately.</p>	I would have appreciated clarification on why the two health issues my kid was experiencing could not be addressed in the same consultation, and we were asked to book another appointment, as this would help me understand the practice's policy and ensure we manage future appointments appropriately.

Good		
		Need a proactive coordinated communication from GP , hospital and other NHS Referrals please
Good		Need more empathy from professionals
Good	Knowledgeable & friendly doctor. Very helpful.	
Good	I find Doctor Than a good doctor	Nothing
Good		
		Put more people on the appointment desk rather than sitting in a queue for long periods
Good	Better than it was previously	
	When I got through to the receptionist, I think she was a little confused as to my medical problem. The doctor that did call me back, has referred me to a specialist.	
Good		Only criticism I have was all the questions when trying to get appointment after giving brief reason for appointment still lots of questions?..
	The doctor I seen was very nice and sorted what I needed.	
	Doctor took her time with me nothing was hurried and was more than happy to listen to my concerns and put a plan in place going forward , she wanted to get to the root of the problem and not quick to give pills to mask the problem!	Stop asking the patient “what do you think it is” and “what do you want me to do for you today” I would have thought it was obvious what the patient needs is to get to the bottom of the problem not just to keep giving pills to mask it , that’s not the answer to anything!
Good		
Good		
Good	Quick service.	
Good	Friendly polite professional	