

The Beeches Medical Centre

Spring 2025 Newsletter

"Our aim is to deliver an equitable, patient driven, high quality and caring primary health care service without prejudice to patients of the practice."



Use the Right Service



 <p>Self Care Care for yourself at home</p> <p>Minor cuts & grazes Minor bruises Minor sprains Coughs and colds</p>	 <p>Pharmacy Local expert advice</p> <p>Minor illnesses Headaches Stomach upsets Bites & stings</p>	 <p>NHS 111 Non-emergency help</p> <p>Feeling unwell? Unsure? Anxious? Need help?</p>	 <p>GP Advice Out of hours: Call 111</p> <p>Persistent symptoms Chronic pain Long term conditions New prescriptions</p>	 <p>UTCs Urgent Treatment Centres</p> <p>Breaks & sprains X-rays Cuts & grazes Fever & rashes</p>	 <p>A&E or 999 For emergencies only</p> <p>Choking Chest pain Blacking out Serious blood loss</p>
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Facebook.com/
TheBeechesMedicalCentre

Tel: 0151 424 3101

Service Information

What have we been doing in April 2025?



Number of face to face appointments = 1012
Number of Telephone Consultations = 716
Number of Home Visits = 38



664 PATCHS digital requests, were triaged and actioned by a GP.



A total of 922 tasks were sent to the daily GP on duty throughout April.

5733 Prescriptions items were issued by a GP during April.

56 appointments were lost as patients did not attend their appointments during April 2025. This has an estimated cost to the NHS of £3,160 but even more frustrating is that these appointments could be offered to other patients.

Unfortunately, we have seen a recent increase our DNA rates. Patients will generally be sent text message reminders for the majority of their appointments. Patients can cancel their appointments using the text link sent within the text reminder or can call reception on 0151 424 3101 if they can't attend their appointment.



Staff News

Lynda, our Practice Manager will be leaving the practice at the end of May 2025. After working at the practice for the last 16 years, we wish Lynda all the best for the future and thank her for all her hard work during those years.

We welcome Linda and Andrea to our Care Navigation/Reception Team. Please give them a warm welcome.

Covid Spring Booster

The Spring Covid Booster campaign has commenced and is running until the 17th June 2025.

Eligible patients should book their vaccine as soon as patient by using the National Booking Line at: <https://www.nhs.uk/nhs-services/vaccination-and-booking-services/book-covid-19-vaccination/>

Eligible patients are patients aged 75 or over and patients aged 6months to 74 years who have a weakened immune system because of a health condition or treatment.

PACO GP Launch—Coming Soon!

What's Happening / What systems are being replaced:

We are pleased to announce upcoming enhancements to our online consultation system that are designed to make managing your healthcare needs simpler and more integrated. In our ongoing effort to improve your experience, we will be transitioning to a new system called Blinx PACO GP.

We will be switching from **PATCHS** to a new system called **Blinx PacoGP**. We will confirm our launch date soon.

What are the major changes for you as patients?

Login Process: With Blinx's PacoGP, you will no longer need to create an account or remember a password. Instead, you can log in using your NHS number and Date of Birth.

Health Forms: PacoGP makes it easy to submit requests, whether they are administrative, medical, or other, by completing health forms. These forms feature clear and concise questions created to improve our online services' efficiency.

Messages From The Practice: We will also be using PacoGP as our communications service. This means you should expect to see email communications from "**no-reply@blinxhealth.com**". Please be aware that this is not a scam and is the practice trying to contact you. SMS communications will still appear as: **Beeches MC**

Blood tests and Investigations

It is vital that patients have blood tests and investigations when instructed by a clinician. Blood monitoring is vitally important for certain medications and for long term conditions. Non-compliance may result in us altering your medication.



Steps you need to take as a patient

Find Your NHS Number – You will need your NHS number for the new system. You can locate it in your NHS account or through the dedicated service available via the link below – <https://www.nhs.uk/nhs-services/online-services/find-nhs-number/>

Why Blinx's PacoGP

Based on the valuable feedback we've received from patients, we have chosen Blinx to improve security and ease of use. With Blinx, you no longer need to remember a username or password. Instead, you can log in using your NHS number and date of birth. Verification will be done through a code sent to your contact details, making access to our services more straightforward.

Using Blinx's PacoGP also enables us to reduce the number of different systems we use within the practice. This means we can improve your experience with our practice by improving our internal efficiency.

Practice Closure Dates

The practice will be closed from 1:00pm on the following dates for staff training.

Thursday 22nd May 2025
Wednesday 18th June 2025
Thursday 31st July 2025

