



## Appointment Information for January 2025

***We're working hard to look after our community. Here's what we've been doing in January.***

- Our GPs provided 2,571 appointments for patients
- Our nurses delivered 1,794 appointments
- Our health care assistants have seen 1,328 patients
- That's a total of 5,693 appointments!

- This is equivalent to 35.2% of our patient population seen in December.
- Patients did not attend for their appointments 308 times which equates to 51.33 hours of lost appointment time. This cost the NHS £12,320 – for 1 month!
- Our Reception team took **9,237** calls. Calling at quieter times will reduce your waiting time

