

Form to join the PPG

Name:
Phone Number:
Email Address (if you have one):

Preferred Meeting Time (please circle):
Morning
Afternoon
Evening
Virtual (on the computer)
In person

What do you want to help us with?

You can send this form back to us by post, or drop it off at the practice. Alternatively you can express your interest by calling 01422 330860 or email planetrees.practice@nhs.net
51 Sandbeds Road, Pellon, Halifax, HX2 0QL

Caritas Group Practice is part of the North Halifax Primary Care Network, which brings together four practices to coordinate the health needs of the North Halifax population.



North Halifax Primary Care Network

Beechwood Medical Centre
Caritas Group Practice
Keighley Road Surgery
Plane Trees Group Practice

KEIGHLEY ROAD SURGERY



We want to hear from you

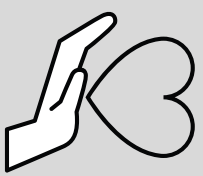
Join our patient participation group (PPG) at Keighley Road Surgery



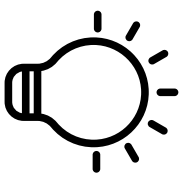
What Will We Talk About and Do During the Meetings?



- Review patient feedback, like the Family and Friends test
- Give your feedback on future plans for the surgery



- Listen to patient stories and share them with the practice
- Work with GP staff to make plans for improvements



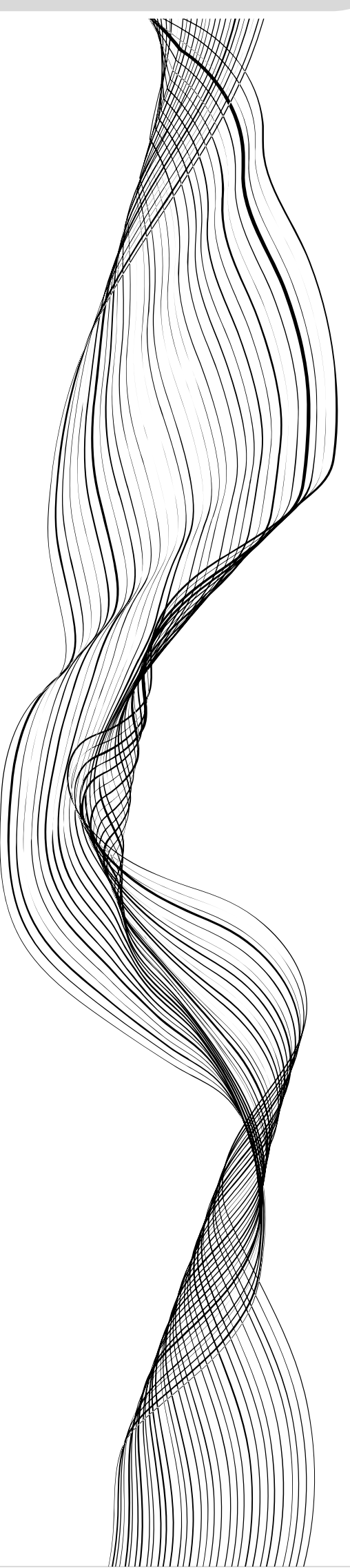
- Explore ideas to make health and wellbeing better for patients
- Test new services, like online access and telephone messaging
- Discuss and solve operational issues as the come up



- Look at patient experiences and take action to improve care
- Run small projects on health educations, campaigns, and improving the practice environment

What we are not

Our PPG is not a place to handle personal complaints or medical issues, nor is it meant to replace your regular appointments with your doctor or healthcare team. It is not involved in the day-to-day management of the practice. The main focus of the PPG is to help improve the practice and make your health and wellbeing experience better for everyone.



Get involved

At Keighley Road Surgery, we want to make sure our health and wellbeing services work for you. We believe your voice is important, and we need your help to make things better! We are inviting you to join our Patient Participation Group (PPG). This group will give you a chance to share your thoughts and ideas to improve the care we give you and others.



Our Values

Respect

Your voice matters and is important

Flexibility

Life is busy, so we find times that work for you either virtually or in person

Inclusivity

No matter your background, health condition, or experience

Impact

Create meaningful change that improves healthcare delivery