



### Patient Participation Group Meeting Minutes

<b>Date/Time</b>	29 <sup>th</sup> October 2025 (4pm)	<b>Venue</b>	Priory View, Meeting room
<b>Attendees PVMC</b>	Helen Walker (HW), Dr Foster (CAF)		
<b>Attendees PPG</b>	BB, EB, BD		
<b>Apologies</b>	KA, HS, AY, LM, DL, SH, NP, VN		
<b>Guests</b>			

Item	Agenda Item	Action By	Action Date
1	<b>Review of Previous Minutes</b>  Actions from the previous meeting had all been completed Noted that the minutes indicated BD was not present during the meeting on 23/10/24. BD was present.  A number of late cancellations to this meeting due to flu were received hence the low turn out.		
2	<b>PPG Member changes</b> There are no member changes to note		
3	<b>10 year Health Plan overview</b> CAF presented a summary of his interpretation of the 10 year Health Plan.  Changes to avoid an 8am rush to contact practices: Priory View put available appointments 4-6 weeks in advance therefore enabling patients to book non urgent appointments. Priory View are currently averaging 3-4 days for a GP appointment where most practices are offering GP appointments within 3-4 weeks  HW to consider recorded message to promote to patients that for non urgent appointments, they can call throughout the day to access future appointments  The requirement for patients to have continuity of care with the same GP is something that Priory View are able to provide now. We have 7 Partners and as a Training Practice we have between 5-6 Registrar GPs (qualified doctors in their final year of obtaining General Practitioner qualification) we also have three GPs that work for Priory View but employed by the Primary Care Network.  KB asked if we had taken on too many patients. CAF said that Priory View have 1400 patients per GP where the average in the UK is 2200 per GP. We are consistently in the top ten GP practices	HW	End Nov



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	<p>in Leeds out of 92 practices based on independent IPSOS annual survey. We were looking to offer more online bookable appointments to patients to help reduce the telephone calls. Priory View still believes in offering a GP appointment first when appropriate so that the GP can manage the patients' needs and direct to appropriate care/services.</p> <p>CAF felt that the government was looking to move general practice into larger health care organisations utilising technology such as AI to reduce the need to see a GP. The intention is for practices to work in larger groups / organisations as "super practices" and the aim is to move Leeds to 8 super practices (we currently have 92 general practices in Leeds). The creation of neighbourhood teams with patient numbers of around 100,000 patients (currently Priory View has around 10,000 patients) is the first stage but ultimately they are looking to move to larger organisations of 800,000 patients and general practice may become a subsidiary of hospitals or confederations.</p> <p>BD asked why the government is wanting to make these changes. CAF felt it was to help with reducing hospital waiting lists as appointments with a GP is cheaper than an appointment in the hospital.</p> <p>BD asked what the impact of the abolition of the NHS England. CAF felt NHS England was a good organisation but may have represented too many tiers within the NHS.</p> <p>CAF asked the PPG if they felt the way Priory View was managing care for patients and our ethos was what they felt was right for the area. The group agreed with our approach.</p> <p>HW asked BD if attending the meeting online had worked for him. He was very happy and would like to see this option offered to all PPG members. HW agreed to provide an online link for future meetings to give PPG members the option to join face to face or online.</p> <p>HW will set a new meeting date in the new year around April.</p>	HW	By next meeting
4	<p><b>Patient feedback</b></p> <p>No time to review the survey results</p>		
5	<p><b>Suggestion Box</b></p> <p>No suggestions were discussed.</p>		



Item	Agenda Item	Action By	Action Date
6	<b>AOB</b> Nothing raised		
8	<b>Next Meeting agreed:</b>  <b>Proposed next meeting: TBC for date in April 2026</b>		