



**Salford North**  
Primary Care Alliance.

**2024/25**

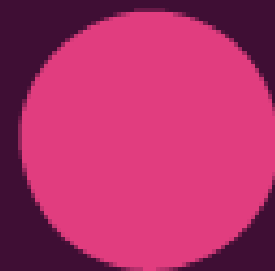
# Annual Report

Swinton Primary Care Network  
Walkden & Little Hulton Primary Care Network  
Salford North Primary Care Alliance



**SWINTON**  
PRIMARY CARE NETWORK

**WALKDEN &  
LITTLE HULTON**  
PRIMARY CARE NETWORK



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Primary Care Networks continue to evolve and broaden their offer to patients and GP Practices. We are no exception in Swinton, Walkden, & Little Hulton, and during the last 12-months we have diversified our service offer portfolio.



We have utilised this year's Annual Report to introduce some of our valued staff members who are helping us to work towards our goal of broadening our service offer. We are very keen to highlight the excellent work that they have been doing, and will undoubtedly continue to do into 2025/26.

Matthew Hindle  
PCN Manager





## Joint Message from our Clinical Directors

Dr Karin McCall, Swinton PCN and Dr Sapna Tandon,  
Walkden & Little Hulton PCN



We would like to take this opportunity to thank all the PCN staff for their continued hard work over the past year.

The PCNs have continued to work closely together to deliver the nasal flu vaccination service, Covid vaccination service and GP+.

Walkden & Little Hulton has started a pilot offering Community Gynaecology Clinics. Practices in the Network refer clinically appropriate patients to the service. The alliance is hoping to extend the clinics to Swinton PCN following evaluation. This brings the service locally to our women and helps our local hospital to reduce waiting times.

Our PCN Manager Matthew Hindle and the core team have continued to strengthen the governance structure and there are now additional well established groups and committees reporting back to the boards of directors including Executive Committee, Quality Risk and Governance Group, Finance Committee and Information Governance Committee.

We are looking forward to the next year and will be looking for other opportunities where the Alliance can provide additional services for our community and support practices.

Dr Sapna Tandon, Clinical Director, Walkden & Little Hulton PCN  
Dr Karin McCall, Clinical Director, Swinton PCN



## PCN Manager's Report

### Matthew Hindle



In the past 12 months, primary care delivery has seen changes in appointment methods, workforce composition, and patient access, with an increasing emphasis on digital and remote consultations. There's been a move towards a more integrated and modern primary care model, with a wider range of roles and a focus on preventative care.

We expect more changes to come, particularly as resources shift from acute settings into primary care and community services, and at Salford North, we are working hard to prepare for increases in demand and levels of responsibility with Primary Care providers.

We intend to grow the list of services that we deliver within the local community further, and we are very much looking forward to playing a key role in the continued shift of services from within acute hospital settings, to closer to patient's homes in primary care and the Salford North community.

The team are passionate about bringing health provision closer to our patients, and they have been able to repeatedly demonstrate this throughout the year, with delivery of the following services within the local Swinton, Walkden, and Little Hulton communities;

- Specialist Diabetes Appointments
- Children's Asthma Reviews
- NHS Healthchecks
- Specialist Gynaecology and Contraception Clinics
- Cervical Screening Appointments
- Nasal Flu Spray Clinics in local nurseries
- Covid Vaccinations at community events



# Independent Chair of The Boards

Antony Nelson



Antony is the Independent Chair of the Swinton and Walkden and Little Hulton PCN Boards. In this position he chairs our board meetings and supports the development of our model of Governance.

He is passionate about the benefits of collaborative working within and across Primary Care that has huge potential to contribute to the sustainability of General Practice and bring improvements to patient's health and wellbeing.

Antony brings to his position a breadth of experience in health and care, governance and leadership, particularly in the world of General Practice. For four years he was the Managing Director of a large and successful GP Federation and has worked in and for general practices and PCNs across the country delivering general practice improvement work. As a Management Consultant and business owner Antony works solely in the public sector including within NHS, Local Authority, Primary Care and the Voluntary Community and Social Enterprise sectors. Antony is an experienced Non-Executive Director on the boards of two Housing Associations and a GP Federation and a Trustee of 3 charities.





## Sarah Shepherd Associates

### Sarah Shepherd



As part of their ongoing commitment to serving their communities, I have been working with the Boards of both PCNs who have continued with their development efforts this year. This included conducting a review of effectiveness and Walkden & Little Hulton PCN holding a session aimed at helping all members contribute more effectively to the Board.

Additionally, there has been a strong focus on improving communication between the PCN Team, PMs, and Board members. Tools such as Belbin and Myers-Briggs have been used to identify individual strengths and development opportunities within the team, which has been key in developing the vision and steering the strategic direction of the PCNs moving forward.





## Tackling Health Inequalities in Swinton, Walkden & Little Hulton

**The impact of primary care on patients' overall health is crucial,** yet vulnerable communities often face significant barriers to engaging with preventative care, such as cervical, bowel, and breast screenings, as well as vaccinations.

These communities experience poorer health outcomes due to factors like cultural barriers and limited understanding of these essential procedures. In response, the primary care networks have prioritised increasing cervical screening uptake among ethnic minority groups with historically low participation rates as part of their health inequalities efforts for 2024-2025.

To start tackling this issue, cervical screening appointments were offered on Saturdays through the GP+ service, followed by the introduction of evening clinics later in the year.

Eligible patients from six ethnic groups, including African & Caribbean, Pakistani, Chinese, Indian & Bangladeshi, and Polish, were contacted by phone and text message, while appointments continued to be offered to the wider population to reduce the overall number of outstanding screenings.

The Health Improvement team supported our efforts by helping us engage with local community groups and participate in area events to promote our services and increase our presence with a special emphasis on cervical screening clinics. In particular our partnership with Women with Wings enabled us to attend regular cancer awareness sessions, where we could provide support and education to local women.

Additionally, we attended Salford City Council Health events, International Women's Day celebrations, the Alfajr Community Group Health Improvement Event, and connected with the Black African Caribbean Christian community at the City of Praise, where we provided a nurse to provide education on cervical screening. These efforts highlight our proactive and methodical approach to addressing healthcare inequalities and bridging the gaps, ensuring that all members of our community have access to vital healthcare services.



## GP+ service

### Dr Girish Patel – GP+ Clinical Lead



My name is Dr Girish Patel and I have been the clinical lead for our GP+ service since May 2023. My role is to audit the primary care consultations carried out in the extended access clinics that occur in the Swinton, Walkden and Little Hulton neighbourhoods.

I use an excellent system called Clinical Guardian to carry out my audits. Since I started the role, I have audited 3608 consultations.

I audit all clinicians including GPs, practice nurses, healthcare assistants, phlebotomists, pharmacists, mental health workers, and first contact practitioners (physiotherapists by background).

In the last 4 months I have been auditing 2 new ARRS GPs, an advanced clinical practitioner and specialist diabetes nurse.

I have been auditing consultations that are outside the extended access period as well when it comes to the ARRS GPs we employ.

I look for evidence of safe, effective, patient-centred care and ensure I give feedback to clinicians when needed on both great practice and also when things could be improved. Clinicians have been very responsive to my feedback and it has helped improve their practice.

I also contribute to organising education and training events for the various staff working in the extended access service.

We are very fortunate to have an excellent and large bank of clinicians and reception staff working in these clinics, which run six days per week. I really love my role!



**Over 13,900  
appointments  
delivered**  
(April 2024 to March 2025)



**Over 14,700  
appointments  
delivered**  
(April 2024 to March 2025)



# Walkden and Little Hulton Paediatric Asthma Quality Improvement

## Layla Siebert – Paediatric Asthma Lead



In February 2025, Layla, worked with the PCN team to set up and develop a federated paediatric asthma clinic run out of Little Hulton Health Centre. With the initial aim of inviting in, reviewing, and optimising treatment for patients identified by the search.

Setting up the clinic, IT logistics, working clinically in a federated way, refining the invitation process alongside the PCN team, and conducting quality reviews has involved a collaborative process with a journey of reflecting, learning and adapting. A model and footprint that can also hopefully be adopted for future PCN federated working in other clinical areas.

Clinics have run on Thursdays since February. To facilitate appointment uptake, an appointment book was set up to offer out of school hours appointments – early mornings and after 3pm. Rea and Layla have worked closely together and contacted all families by telephone to explain the reasons for invitation and to offer convenient appointments over the phone.

Afternoon (after school) appointments have been more popular than morning, and to date 48 children or young people in Walkden and Little Hulton have been reviewed in the clinic.

Common interventions have been:

- Providing understandable and relatable information on the importance of using an ICS containing inhaler versus reliance on salbutamol
- Changing therapy to and educating on MART
- Inhaler technique education and optimisation
- Demonstration of and observing technique using MDI with spacer when this hasn't been being used previously
- Provision of and education on updated personalised asthma action plans
- Uncoding asthma where there is clear evidence of a young person not having asthma
- Providing reassurance and education for parents on asthma and safety of using ICS inhalers
- Referral for objective testing (FENO and spirometry)
- Smoking cessation advice and support for parents and children
- Referral of children to Una, Salford community paediatric asthma nurse

Layla is also inviting any clinicians keen to improve their knowledge and skills in paediatric asthma to shadow in the Thursday clinics. This is a key part of the project to share learning across the GP Practices

## Practice Oversight Support Group - Swinton PCN & Walkden and Little Hulton PCN

Andrea Simpson – Head Of Performance & Planning



The Practice Oversight Support Group is a new and vital addition to the governance structure of both the Swinton and Walkden and Little Hulton Primary Care Networks (PCNs). This group brings together Practice Managers from across both networks to collectively discuss and deliver on key PCN priorities, including Capacity and Access targets, Investment and Impact Fund (IIF) Key Performance Indicators, and Winter Resilience requirements, which support practices in providing additional capacity during high-demand periods.

A key aim of the group is to foster collaborative working across both PCNs, encouraging the sharing of information, learning, and best practices. The group also plays an active role in shaping GP+ services, providing frontline insight into what services are most beneficial for practices and patients alike.

### Patient Participation Group

As a lead of the Swinton PCN Patient Participation Group (PPG), I understand the importance of involving patients in the design and improvement of our services. The Primary Care Network Members value patient feedback and actively considers this when identifying areas for improvement.

### QOF and Salford Standard

We also support practices in delivering against QOF (Quality and Outcomes Framework) and Salford Standard requirements by facilitating shared learning sessions—particularly in areas such as prescribing and referral patterns.

Looking ahead, our focus for the coming year will be on proactive planning around QOF and Salford Standard KPIs. We aim to equip practices with the tools and resources they need to succeed, while continuing to facilitate collaborative meetings that promote shared learning and continuous improvement across both networks.





## Care Coordinators

### Jessica Anderton – Care Coordinator



In my capacity as the Care Coordinator for three different medical practices, I have been able to improve both the health and access to the surgery to several patients in the year that I have been employed. I am currently working with a variety of patients, such as vulnerable adults, active cancer patients, Military Veterans, and patients that have an ADHD diagnosis, among others.

Although I have a range of responsibilities within each surgery, I primarily focus on engaging with vulnerable adults and those that require more support. Everything is coded via EMIS, so I am able to identify patients that are classed as 'vulnerable' and keep in touch with them. This provides reassurance to the patients and ensures that they feel understood, cared for and important. This also provides reassurance to the clinicians. Following each interaction, I document a detailed summary in their personal notes, ensuring that essential information is readily available for future reference.

My most recent project has been working closely with active cancer patients. These patients are required to have an initial review with myself during the first three months of their diagnosis.

The majority of patients have support from family, friends, and outside organisations, but I am still able to recommend charities such as Macmillan to patients explaining the benefits of contacting them. I also ensure the patient is aware of the support and advice that the practice can offer.

Working closely with these patients, has enabled me to build relationships with them; chasing up appointments, contacting them regarding DNAs and identifying the underlying cause of why they may miss appointments. Some vulnerable adults struggle to attend face to face appointments, so it is my job to ensure we are doing everything possible to make these easily accessible for them. , for example, offering afternoon appointments to patients who struggle to attend early appointments and offering telephone consultations where appropriate. I work with both patients and outside organisations to ensure patients' health and wellbeing is our top priority.



## Diabetes Specialist Nurse

### Nazia Arfin



In November 2024, Walkden & Little Hulton PCN introduced a dedicated Diabetes Specialist Nurse (DSN) service to enhance care for patients living with diabetes.

The addition of the DSN has enabled earlier access to specialist input and more timely therapeutic interventions. The service supports patients with a wide range of needs, from those newly diagnosed to individuals requiring complex treatment adjustments. Reviews are conducted both face-to-face and virtually, depending on patient preference and clinical need.

To reduce delays in care, patients waiting for the community diabetes nursing team in secondary care are reviewed by the PCN DSN, except for those with Type 1 diabetes or multiple comorbidities, who continue to receive care through secondary services.



## Community Gynae Service

### Dr Hajeera Butt



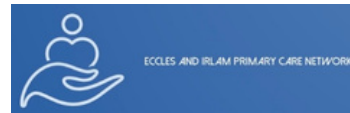
I have recently joined Salford North Primary Care Alliance as a GP with special interest in Community gynaecology. With background experience of hospital gynaecology, I was keen to make use of these skills and work in the community. Examples of conditions we can manage here are menstrual disorders, menopause, PCOS, pessary service for uterovaginal prolapse, vulval disorders, contraception etc. This was a much-needed service as many benign gynaecology conditions can be successfully managed in the community which is the concept behind Women Health Hubs. In addition, waiting time for hospital gynaecology appointments is presently very long.

The response to the Community Gynaecology clinic has been very positive from participating GP surgeries, and I hope this service will be well established within a few months.



# Collaborative Working

**Broughton  
Health Alliance**



**Salford City Council**



**THE CREATIVE PA**  
*Virtual Communications Assistant*



**Women With Wings**






*make your ideas fly*













# A big thankyou to our board of directors for their support and wise counsel

## Swinton PCN

-  Dr Karin McCall  
Clinical Director & GP Partner, Silverdale Medical Practice
-  Dr Ben Williams  
GP Partner, Poplars Medical Centre
-  Dr Riaz Khan  
GP Partner, The Lakes Medical Centre
-  Dr Paul Bateson  
GP Partner, The Sides Medical Centre
-  Dr Zahid Ahmed  
GP Partner, Silverdale Medical Practice

## Walkden and Little Hulton PCN

-  Dr Sapna Tandon  
Clinical Director and GP Partner, Cherry Medical Practice
-  Dr Nicholas Browne  
GP Partner, The Gill Medical Practice
-  Dr Siobhan Bunstone  
GP Partner, Ellenbrook Medical Practice
-  Dr Nagesh Chennupati  
GP Partner, Orchard Medical Practice
-  Dr Bushera Choudhry  
GP Partner, Walkden Medical Centre
-  Dr Mohammad T Khan  
GP Partner, Manchester Road East Medical Practice
-  Dr Taimur Khan  
GP Partner, Dearden Avenue Medical Practice
-  Dr Jai Reddy  
GP Partner, The Limes Medical Practice
-  Dr Ugo Umeadi  
GP Partner, Cleggs Lane Medical Practice
-  Dr Mohammed Yousaf  
GP Partner, Salford Primary Care Together (Little Hulton Site)

## And a big thankyou to our member practices

### Swinton PCN

- + Poplars Medical Centre
- + Silverdale Medical Practice
- + The Lakes Medical Centre
- + The Sides Medical Centre

### Walkden and Little Hulton PCN

- + Cherry Medical Practice
- + Cleggs Lane Medical Practice
- + Dearden Avenue Medical Practice
- + Ellenbrook Medical Centre
- + Manchester Road East Medical Practice
- + Orchard Medical Centre
- + Salford Primary Care Together (Little Hulton site)
- + The Gill Medical Centre
- + The Limes Medical Practice
- + Walkden Medical Centre





## Salford North Primary Care Alliance.



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SalfordNorthPCA



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**Walkden and Little Hulton Primary Care Network Limited.** Company registration number 14090357



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