

FRIENDS & FAMILY RESULTS JANUARY 25

The Friends & Family test asks the following questions:

Thinking about your recent appointment, overall, how was your experience of our service?

See below the responses and comments from patients who completed the Friends & Family survey cards in the surgery following their visit.

Very Good	86%
Good	11%
Neither Good nor Poor	1%
Poor	0.5%
Very Poor	1%
Don't Know	0.5%

287 Responses from SMS text surveys are available to view if required.