

FRIENDS & FAMILY RESULTS OCTOBER 2025

The Friends & Family test asks the following questions:

Thinking about your recent appointment, overall, how was your experience of our service?

See below the responses and comments from patients who completed the Friends & Family survey cards in the surgery following their visit.

Very Good	82%
Good	12%
Neither Good nor Poor	2%
Poor	0.5%
Very Poor	2%
Don't know	1.5%

198 Responses from SMS text surveys are available to view if required.