



The **Patient Participation Group (PPG)** is a group of patients who volunteer their time to support the Practice and to help make things better for both patients and staff.

NHS contracts dictate that every GP surgery in England should have a PPG. It exists to represent the voice of the user - making sure that patient feedback and ideas are part of how the surgeries work and evolve.

We meet regularly with the Practice team, meetings that are always attended by the Practice Manager and often also by one of the senior doctors.

What the PPG Does

- **Builds trust** between patients and the practice team
- **Gathers and represents patient feedback** through surveys and discussions
- **Shares updates** on new systems, treatments, and changes in the practice
- **Connects with other PPGs** and contributes to regional forums like the Hampshire & IoW Care Board

What the PPG Doesn't Do

- It **can't resolve individual complaints**—those should go directly to the practice
- It **can't create more appointments** (sadly, no magic wand!)

Got something to say or want to get involved? The PPG would love to hear from you. Drop them an email at **wamppg@gmail.com** and follow their Facebook page at...

<https://www.facebook.com/profile.php?id=61567146185752>