



To get set up with the NHS App, download the app, create an NHS login by providing your email and a password, and then verify your identity using photo ID (like a passport or UK driving license) and a face scan or video. You will also need to provide a mobile phone number and enter the security code sent via email and text to complete the setup.

1. Download the NHS App from the [App Store for Apple devices](#) or [Google Play for Android](#).

- You must be at least 13 years old and registered with a GP surgery in England to use the app.

## **2. Create an NHS login**

- Open the app and choose to create a new NHS login.
- Enter your email address and create a secure password.
- Accept the NHS login terms and conditions.
- Enter your mobile phone or Home number and input the security code sent via text message.

## **3. Verify your identity**

- You can verify your identity by using a photo ID, such as a UK driving licence or passport.
- You will be prompted to upload a picture of your photo ID and take a short video of yourself to match against the photo.
- If you know your [NHS number](#), you can enter it. Otherwise, you can enter your name, date of birth, and postcode.
- You may receive an email confirmation within 24 hours after your identity has been verified.

## **4. Access your account**

- Once verified, you will have full access to services like ordering repeat prescriptions, booking appointments, and viewing your GP health record, depending on your practice.

## **Accessing the NHS App through the NHS website**

NHS App / NHS Website - <https://www.nhsapp.service.nhs.uk/login>