

DO YOU KNOW WHAT

REASONABLE

ADJUSTMENTS

ARE?



Set out in the Equality Act 2010 all health and care services have a legal duty to ensure that they adapt and support people with disabilities to be able to access services in a way that they are accessible for everyone else. This includes people with a physical disability, sensory disability, learning disability or a long-term condition such as dementia.

The changes they make are called reasonable adjustments. Reasonable adjustments can sometimes be very small changes such as a longer appointment time or providing information in an accessible format such as easy read or making sure you have a quiet place to wait for your appointments.

By identifying the need and providing reasonable adjustments in a timely and effective manner it can lead to improved outcomes and experiences for patients and health and care staff.

If you feel that you might need reasonable adjustments, please contact the surgery.