### What is the Notts Care Record?

Sherwood Forest NES Hospitals NHS Foundation Trust



Integrated Care System

Nottingham University Hospitals **NHS** 



**Nottinghamshire Healthcare** NHS Foundation Trust

NHS Trust







Health and care providers across Nottingham and Nottinghamshire hold individual paper and electronic records about you. The Notts Care Record has been created to help GPs, doctors, nurses and other health and care practitioners to access and share your up-to-date clinical and care information.

The Notts Care Record is a secure and confidential digital shared care record that enables citizen information from multiple sources to be accessed securely, in real time, when it is needed. It is only accessed by appropriate health and care practitioners.

Having a more joined up and coordinated record enables our Integrated Care System (ICS) to deliver safer, more integrated care, across both clinical and community settings.

The Notts Care Record is a collaboration between GP, hospital, community, mental health and social care services across Nottingham and Nottinghamshire.



#### For more information

If you have questions or would like to know more, please ask a member of the team here or go online and find out more at:

https://digitalnotts.nhs.uk/notts-care-record/

The Notts Care Record will help your health and care providers make better decisions about

It's safe, confidential and only the professionals who need to see your record will be able to access it.

# Your health, your information

#### What information will be shared?

Your Notts Care Record only contains data for direct care, including:

- · Name, address and contact details.
- NHS number In order to link all your records together
- Information on current and past medical conditions to enable health and care staff to make better decisions and treat your conditions better.
- Medications so that health and care staff know what medications you are taking when making decisions about prescribing new ones.
- Allergies to ensure that you are not given any medication that you may be allergic to.
- Test results to avoid having to repeat certain tests and speed up your treatment.
- Letters, referrals and discharge information so health and care teams have the information they need.
- Hospital admission and appointment details to help your care providers understand your history
- Services to show what care you are already receiving

Our Integrated Care system is committed to growing the Notts Care Record over time, to provide safer, more joined up care.

More information on the data being shared between our front-line teams is available at:

https://digitalnotts.nhs.uk/notts-care-record/

## Why do you need to share my information?

The Notts Care Record facilitates the secure sharing of relevant information among health and care practitioners involved in your care.

The information in the Notts Care Record is already being shared between your care teams. Having a shared electronic record allows this data to be shared securely and easily, improving safety and saving time for you and for our teams.

### Who can see my record?

Only health and care staff involved in coordinating or directly providing your care have access to your information in the Notts Care Record

Your information will not be used for any other purpose or shared with any third parties, other than those involved in providing direct care, treatment, or support.

Your information will be used solely for the provision of your health or social care.

# What are the benefits of the Notts Care Record?

- Access to the most up-to-date information for health and care staff to make informed decisions about your care.
- Improved coordination of care, as care teams from different organisations can collaborate more effectively. This is particularly beneficial for patients with long-term or multiple conditions.
- Your health and care teams have timely access to your information, reducing delays or duplicated tests across different care settings.
- More time dedicated to caring for you, instead of spent collecting information from other teams involved in your care.
- A reduction in the number of times you are asked to retell your history when moving between services
- Enhanced collaboration between health and social care staff, right across Nottingham and Nottinghamshire

#### Will I be informed?

Under current data protection legislation, health and care staff do not need to inform you directly when accessing your record for direct care purposes. The information in the Notts Care Record is already shared between professionals, usually over the telephone or manually provided, for example through referral forms.

The Notts Care Record streamlines our data sharing and equips our frontline professionals with a core data set, agreed by each organisation, which can be viewed wherever you are receiving care in our Integrated Care System.

You do have a right to object to your data being made available for viewing. After any risks of not sharing your information have been explained, you can opt out of the Notts Care Record.

If you want to discuss the benefits and mechanisms of data sharing, or to discuss stopping your data from being shared with any of your health or care teams, you can contact the Notts Care Record team at: sfh-tr.NottsCareRecordIGTeam@nhs.net.

### How safe is my information?

Your privacy and data security are paramount.

By law, all health and care staff are bound by a duty of confidentiality, which means they must respect your privacy and maintain the confidentiality of your information.

Access to your information is logged for privacy protection, and rigorous security measures are in place to ensure your information remains confidential and secure, in compliance with UK GDPR and the Data Protection Act 2018.

Additionally, our suppliers test the software behind the Notts Care Record against a wide range of security and data governance standards

