

The Patient Participation Group
Major Oak Medical Practice

ANNUAL REPORT 2025

In this brief report I am giving you an outline of our activities since the last AGM held in 2024.

Your PPG has continued to function as a critical friend. It has offered constructive criticism to the practice, and it supported communication between the Major Oak Surgery staff, other community health organisations, and patients, to help those patients use the surgery facilities to the best advantage.

Our meetings have been face-to-face, but we also have the Teams option for members and other participants who needed to join the meeting remotely.

The PPG seeks ways to improve communications and provide information to patients and, to this aim, it has invited members of the practice staff, both clinical, reception and administrators, to our meetings to exchange views and ideas.

The PPG continues to review action points which appear on each meeting agenda and minutes. This has proved successful in helping to achieve our aims. Wherever possible, individual members of the PPG 'champion' projects from start to completion.

In addition to its articles for Edwinstowe Village News, the PPG has published items in the Roundabout magazine, The Wellow Warbler and Sherwood Life. These publications cover areas that have Major Oak patients. Social media is used wherever appropriate.

Members of your PPG attended events organised by various healthcare organisations and providers, particularly the Community Voluntary Service. This enabled them to learn about what services are available to patients and the community.

Members of the PPG support the Practice team when they host interactive health talks in the practice. Additionally, two large multi-discipline external events have been held – the first one at Edwinstowe Village Hall and, more recently, the Summer Health and Wellbeing Fair was held at the South Forest Leisure Complex, where over twenty exhibitors participated.

PPG members have attended flu jab clinics and recently the MacMillan Coffee Morning to provide refreshments and donate tombola prizes. These events also enabled patients to catch up with friends and acquaintances.

Further events are being organised for the future, including having a stall at the annual switching on of the Edwinstowe Lights on Thursday 27th November.

In recent years, students have made valuable contributions to our discussions and have brought a younger perspective to our meetings. We have been pleased to provide a volunteer certificate to students from the Integrated Care Board and the PPG. The experience of being a young PPG member can provide invaluable life skills.

I would like to record my thanks to the members of the PPG for the work they have done over the past year.

Clive Parkin. PPG Chair
11th October 2025

