

# AMP GROUP NEWSLETTER

## Practice News

We would like to welcome some new staff who have recently joined AMP Group over the last few months;

Dr Michelle Scott, will be working over at our site in Conisbrough on a Tuesday. Lauren Morgan, Nurse Associate & Ruby Savage, Healthcare Assistant will be working across all our practices. Claire Eddy, Operations Manager and Joanna Davidson, Business Manager for AMP Group.

### Patient Participation Group, Future Leaders Awards

In November 2024, we held our last PPG meeting of the year. We were thrilled to be joined by The Defence Secretary, Rt Hon John Healey MP who presented 2 students from local schools with our Future Leaders Award. Charlotte Howitt received the "John Booth Award" and Rian Metcalfe received the "James Batty Award".



### Specialist Clinics

Here at AMP we offer some specialist clinics which are run by specialist surgeons. We have community surgery clinics at Mexborough and Askern Medical Practice. These clinics cover potential skin and breast cancers this is an innovative service which is one of a kind in Primary Care. Over the last 12 months we have seen over 2500 suspected cancers. This service also covers non-cancer cases for lumps and bumps. We accept referrals from all GP surgeries in our region with clinics running on a weekly basis. We also offer Carpal Tunnel clinics which are run by two consultants from Birmingham and Mid Yorkshire, these are run on a monthly basis at Mexborough Medical Practice.

### Access & DNA's

During the month of December the practice had 284 missed appointments, which equates to 56 hours of clinical time wasted. We would urge you to inform the practice immediately if you are unable to make your appointment as repeated episodes may result in you been removed from the practice list in line with our DNA policy. We have a service available where you can book, cancel or change your routine GP appointment 24/7 through our automated telephone service. Please enquire at reception for further information.

**PHARMACY FIRST**  
services available without a prescription

For patients in eligible age ranges

<b>Earache</b> 1 to 17 years	<b>Sinusitis</b> 12 years and over
<b>Impetigo</b> 1 year and over	<b>Sore throat</b> 5 years and over
<b>Infected insect bites</b> 1 year and over	<b>Uncomplicated urinary tract infections</b> Women 16-64 years
<b>Shingles</b> 18 years and over	

### Pharmacy First

Patients are now able to access their local Pharmacist to deal with 7 common health ailments without the need of a referral from their GP.

Follow us on Facebook for regular updates

## HEALTH PROMOTION CAMPAIGNS

### EATING DISORDER AWARENESS WEEK

28th February 2025 — 6th March 2025

An international awareness event, fighting the myths and misunderstandings that surround eating disorders.

<https://www.beateatingdisorders.org.uk/>

### HEART MONTH

February

This Heart Month learn about cholesterol and adjust your lifestyle for a healthy heart

<https://www.heartuk.org.uk/get-involved/Heart-Month-2025>

### TIME TO TALK DAY

6th February 2025

Getting people to talk about mental health and by doing so help change lives

<https://www.time-to-change.org.uk/get-involved/time-talk-day>

### RARE DISEASE DAY

28th February 2025

Rare disease day is a patient led day to working towards equality in healthcare, diagnosis and therapies

<https://www.rarediseaseday.org/>

### RSV VACCINE

**Pregnant Women:** Offered during every pregnancy from 28 weeks onwards to help protect the baby after birth.

**Adults Aged 75 to 79:** Individuals in this age group are eligible for the vaccine.

**Adults Aged 80 and Over:** If you turned 80 on or after 1 September 2024, you're eligible for the RSV vaccine until 31 August 2025.

### NHS WEIGHT

The NHS Digital Weight Management Programme supports adults living with obesity who also have a diagnosis of diabetes, hypertension or both, to manage their weight and improve their health. It is a 12-week online behavioural and lifestyle programme that people can access via a smartphone or computer with internet access.

If you have received a text message you may be eligible or enquire at reception for further information.

## ENHANCING YOUR ACCESS TO CARE

We're excited to share some new updates that make managing your healthcare even easier. At AMP Group, we're committed to improving your experience, and we've made some great changes to help you stay connected with us no matter the time of day.

**Call Back Service:** We understand that life can get busy, and waiting on hold isn't always convenient. That's why we're offering a Call Back Service! Now, when you call, you can request a call back. Simply choose the option during your call, and we'll take care of the rest.

**New & Improved 24/7 Patient Partner:** We're thrilled to announce the relaunch of Patient Partner, which allows you to order your repeat prescription, book, amend, and cancel appointments at any time of day or night! You will be offered this option when you telephone the surgery on 01709 514443 or speak to one of our Patient Care Advisors who will be happy to assist.

At AMP Group, we're always striving to improve the services we offer. We'd love to hear your thoughts. What do you think of the service? Is there anything you'd like to see improved? Your feedback is incredibly valuable in helping us serve you better. Please collect a patient survey form from reception. Your experience matters to us, and we're committed to making your healthcare as easy and accessible as possible.