

SHERRINGTON PARK MEDICAL PRACTICE

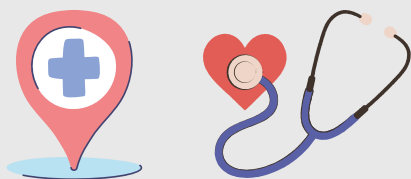


NEWSLETTER MARCH
2025

Welcome to our March 2025 Newsletter

The latest patient surveys show exceptional results and reflect the excellent standards which we aim for and intend to maintain:

- Rated third best practice in Nottingham as voted for by patients in the GP patient survey
- 83.6% of patients had a positive experience of the practice. This is 10% higher than the overall in England.
- 93% find the reception and admin team helpful.
- 87% get to speak to a preferred healthcare professional when they would like to, compared to 40% nationally.
- 97% knew what the next step would be within 2 days of contacting their practice compared to 93% nationally.



Exciting Introductions...



We are pleased to announce the addition of two amazing professionals to our team!

Dr Thankam Dickson, General Practitioner

Dr Dickson has been a GP partner at a Nottingham practice for almost 25 years! She joined Sherrington Park as a Salaried GP in December 2024, having worked closely with Dr Sawyer in the past. "I feel very lucky to join the Sherrington team. I provide all General medical services and have a particular interest in skin disease".

Lynda McColl, Practice Nurse

Lynda qualified in 2000 as a registered general nurse and, after working on different wards, settled on working in primary care, in which she has gained a further 15 years of experience! She also completed her prescribing qualification last year and spent some time working at the walk-in centre.

"I came to Sherrington Park 2 months ago and am loving it! I enjoy looking after patients with chronic diseases and have a particular interest in diabetes care".

How are we doing?

In the first two months of 2025:

- Inbound calls received = 3710 (Figure for January only)
- Outbound calls attempted = 1623 (Figure for January only)
- Appointments booked = 4810



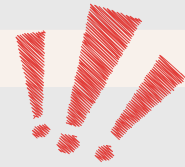
The latest data shows that Sherrington Park Medical practice are:

- 1st amongst our PCN in flu immunisations for patients aged 4+.
- 1st amongst our PCN in the screening of bowel cancer, cervical cancer, and breast cancer in females aged 50+.
- 1st in offer of support and treatment for smokers aged 15+.

New Patient Registrations

New patients are now able to register online. To do so, go onto the Sherrington Park Medical Practice website, click on the “New Patient” tab, and complete the registration form.

Appointments - Keep or Cancel



In the first two months of 2025, there have been a staggering 58 hours of lost appointments! This is due to patients who booked an appointment but did not attend without informing us.

As a consequence, other people who might need an appointment with more urgency are not able to book one!

The solution to this issue? Simple...

Can't attend your appointment? → Call the reception team to cancel or rearrange

Contact Details

Have your contact details changed?

Please inform the reception team by calling any day after 11 am. It is extremely important that these are kept up to date.



Save the Date!

We are constantly improving and finding ways to maintain our high standards...

Therefore the practice will close at midday for staff training on

Tuesday 25th March

Health Awareness this March

Ovarian Cancer Awareness - Full Month:

Ovarian Cancer Awareness Month is held every March to raise awareness of ovarian cancer and support those being treated for it.

Why is it important?

- In the UK, more than 7,000 women are diagnosed with ovarian cancer each year.
- Two-thirds of women are diagnosed too late, when the cancer is harder to treat.
- Many people have symptoms for months before, dismissing them as signs of other issues.
- Earlier stage diagnosis can improve outcomes.

No Smoking Day - March 12th:

National No Smoking Day is an annual day of awareness that always takes place on the second Wednesday of March.

It is a great opportunity to access quitting support or encourage those around you to do so. If you require support and/or signposting to useful resources and services, don't hesitate to call the practice for assistance.

Young Carer's Action Day - March 12th:

An annual awareness day dedicated to recognising and supporting young carers—children and young people under 25 who provide care for a family member or friend with an illness, disability, mental health condition, or addiction.

If you didn't know, our practice provides support, and health and mental health checks for young carers!

THANK YOU FOR YOUR CONTINUED SUPPORT!