


LISTER MEDICAL CENTRE

Friends of Lister - PPG

Minutes

Thursday 6.11.2025
1pm

Item	Item for discussion
1	<p>In attendance: Lister Medical Centre: Dr Fernades- Chair Marian Orafu (New Practice Business Manager) and Amanda Dymock (Operations Manager)</p> <p>PPG Members</p>
2.	<p>Review of previous minutes. Dr Fernandes recapped through the previous meeting minutes. Was noted that the previous minutes were not sent to everyone- Amanda has apologised and confirmed she will send both this month.</p>
3.	<p>Practice Updates Recent changes to the GP contract: These changes came into force on 1.10.25 and are regarding patients access to practices. The changes brought in encourage the use of the online triage process, request for appointments, medication, blood tests, sick notes and also for long term conditions . Dr Fernandes explained how the Drs here at Lister medical centre use the system to manage the patients requests daily ensuring safety is maintained. The website has been updated to explain these changes. It was Noted that Kathleen had had need to use the system and she stated that she was pleased with the process and happy to receive a response on the same day.</p> <p>Website: Dr Fernandes explained how the website is updated regularly with information and changes. It shows the patient charter for example. It is also written in plain and simple language to ensure it is accessible by all.</p>
4.	<p>Presentation : Veterans Accreditation. Dr Fernandes is the Veterans champion for Lister medical Centre and presented the attached information.</p> <div><p>Veteran Presentation 2025 -</p></div>
5.	<p>Any other business</p> <ul style="list-style-type: none">• ICB PPG Neighbourhood Project <p>Marian went through</p>

	<p>The request from the ICB team to ask if Lister medical centre's PPG would be willing to participate in the scheme asking groups for their feedback.</p> <p><i>Key objectives are:-</i></p> <ul style="list-style-type: none"> • <i>Tackle health inequalities by prioritising areas with the greatest need.</i> • <i>Shift NHS focus from hospitals to community-based care.</i> • <i>Support patients with complex needs and multiple long-term conditions.</i> • <i>Reduce unnecessary hospital visits by improving local, integrated care.</i> <p>The group said they were willing to participate- Marian agreed to take this back to the ICB and arrange the next steps.</p> <ul style="list-style-type: none"> • The group noted they wanted to pass on their best wishes to Marie Luise, and to say they were thinking of her whilst unwell. • Dr Fernades invited everyone to the next meeting, as near to Christmas he asked if the group wished to bring others who may be interested in joining. It was noted that the group was smaller than normal, and if this was due to the change of day, delay since last meeting etc. The minutes were to go to all members of the group with a note asking to let us know if they could attend.
6	<p>Date & Time of next Meeting</p> <p>Thursday 18th December 2025</p>