

Greenmoss Medical Centre

News



Patient Newsletter edition 19: February 2025

New Locum Doctor

We have a new Locum starting with the Practice. Asmaa Hussein is an experienced GP and will be covering some clinical sessions for us from the end of January.

Bereavement support group

Our next meeting is on Thursday 20th February 12noon – 2pm. This group is led by two of our patients. Everyone is welcome to come along if you are grieving and need time with others to talk or just to listen. Its held at the Practice in one of our ground floor meeting rooms.

Practice closure dates

We are closed one afternoon each month (except August and December) for staff training. We close at 1pm and re-open the following morning. The dates for this year are:

Tuesday 4.2.25
Wednesday 12.3.25
Tuesday 1.4.25
Wednesday 14.5.25
Tuesday 3.6.25
Wednesday 16.7.25
Tuesday 2.9.25
Wednesday 8.10.25
Tuesday 4.11.25

These are also advertised in the Practice.

Your feedback

Your feedback is important to us. We have a feedback box in the Practice – please let us know if you are happy or not-so-happy with the services we provide. Your feedback helps us to build on the things which work for patients and to improve the things that don't.

Community pop-ups

Every week on a Tuesday between 10am and 12noon, we have a different organisation visiting the Practice to provide information to patients. The organisations are quite varied so please keep a look out on the notice board in the Foyer and on Facebook. There is no need to book, just come along for more information.

NHS App

The NHS App gives you a simple and secure way to access a range of NHS services. Download the NHS App on your smartphone or tablet via the Google play or App store. You can also access the same services in a web browser by logging in through the NHS website.

You must be aged 13 or over to use the NHS App. You also need to be registered with a GP surgery in England or the Isle of Man.

You need to prove who you are to get full access to the NHS App. With full access you can:

- order repeat prescriptions and nominate a pharmacy where you would like to collect them
- view your GP health record to see information like your allergies and medicines (if your GP has given you access to your detailed medical record, you can also see information like test results)
- register your organ donation decision
- choose how the NHS uses your data
- use NHS 111 online to answer questions and get instant advice or medical help near you

Follow this link to find out more [NHS App help and support - NHS](#)

Physiotherapist

Just a reminder that we have a Physiotherapist providing face to face appointments with our patients every Tuesday and Thursday. This is a great service – see some key data below. If you would like an appointment, please contact our Reception team – you don't need to be referred by a doctor or nurse and are likely to be seen very quickly.

Key Practice Data



80.4%

Patients were managed within the service with no need for onward referral



<1%

Needed a follow up appointment



6.5%

Required imaging



4.3%

Needed an injection



6.8

PCN Average feedback score (1-7)