

Greenmoss Medical Centre

News



Patient Newsletter edition 23: June 2025

Ordering medication

Please remember to give three working days notice when ordering your medication.

Free events

As part of our support for carers, we have a number of **FREE** events over the next few months:

Basic Life Saving - Monday 23rd June
2.00pm – 3.30pm

Person manual handling - Wednesday 2nd July
5.30pm – 7.00pm

Mindfulness – Monday 14th July 2.00pm – 3.30pm

These are aimed at carers but anyone can attend.

Please contact Janet.weaver@nhs.net to book a place or call in at Reception and ask them to note your name on the list.

Practice closure dates

We are closed one afternoon each month (except August and December) for staff training. We close at 1pm and re-open the following morning. The remaining dates for this year are:

Tuesday 3.6.25

Wednesday 16.7.25

Tuesday 9.9.25

Wednesday 8.10.25

Tuesday 4.11.25

These are also advertised in the Practice.

Patient Satisfaction Survey

We are keen to know what you think about the Practice and the services we offer.

Our Patient Participation Group members will be in the Practice between 10am and 12noon on the following dates to gather your views:

Friday 6th June

Tuesday 10th June

Friday 20th June

There are also copies of the survey form on the Reception Desk for you to complete and hand back in if you prefer.

Citizens Advice, Energy

Citizens Advice will be in the Practice again on Friday 27th June 10am – 12noon. Please call in for advice on saving money on your energy bills.

RSV (Respiratory Syncytial virus) vaccines

The RSV vaccine helps to protect against the respiratory syncytial virus which can lead to pneumonia and bronchiolitis. The vaccine is for:

- Pregnant women who are 28 weeks or over.
- Patients aged 75-79.

It is a one off vaccine administered in the arm and protects you for several years. If you eligible for the vaccine then please ask the reception team to book an appointment.

Patient Participation Panel

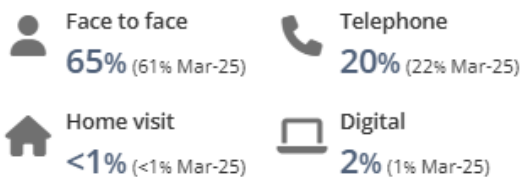
We are looking for new members to join our Panel. We meet once per month and discuss the Practice – new initiatives, any issues or concerns and ideas for improvement. The Panel provides a voice for patients to directly influence changes at the Practice. If you would like to be involved please contact Janet Weaver at janet.weaver@nhs.net

Surgery Statistics

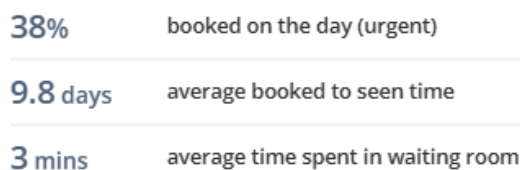
Here are the stats for April 2025.

Although our waiting room is often quiet in an afternoon, we are seeing 65% of our patient appointments face to face with an average waiting time of 3 minutes.

MODE OF CONTACT



AVAILABILITY



DNAs

1 in 50 appointments were missed resulting in 19 hours of wasted practitioner time