

Merepark Medical Centre

Monthly Newsletter

Welcome to Merepark's monthly newsletter where we share important practice-related information, as well as other news about what the team have been up to!

Opening Times:
Monday: 0800 – 1830
Tuesday – Friday: 0800 – 2000
Saturday: 0900 – 1400 (once a month)
Sunday: Closed

Coils and Implants



Merepark Medical Centre are offering a new service! Starting from the beginning of April 2025, you will be able to have the coil, or the implant inserted or removed. If this service is of interest to you, or if you would like to find out more about coils and implants, then please get in touch, or speak to your nurse or doctor.

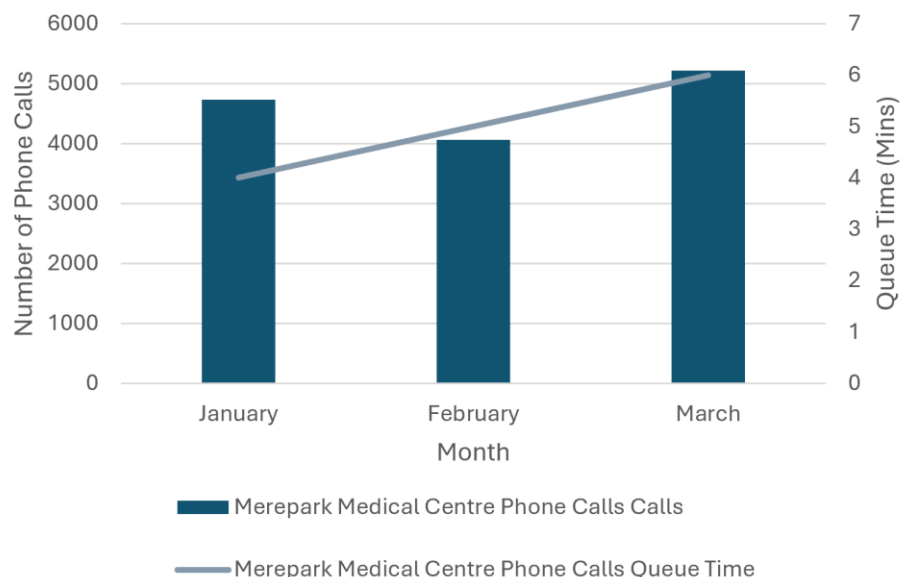
Awareness Dates:

1st – 30th – Stress Awareness Month
1st – 30th – Bowel Cancer Awareness Month
2nd – 8th – World Autism Acceptance Week
7th – World Health Day
11th World Parkinson's Day
22nd – Earth Day
24th – On Your Feet Britain
24th – 30th – World Immunisation Week

Merepark in Focus... Quarterly!

Merepark handled 4732 phone calls in January, 4060 in February, and 5223 in March – that's a total of **14015 phone calls!** We had an average queue time of **5 minutes** over these months.

We had a total of 181 missed appointments over January, February and March. This cost the NHS approximately **£5200!**





Do you want to leave feedback? Please speak to a member of the MMC team. Alternatively, get in touch via our email or over the phone. Or, scan the QR code to leave feedback online.

Merepark are always looking for ways to become more sustainable. If you have any suggestions, please scan the QR code or talk to a member of staff.



A Walk on the Wild Side

On the 13th of April 2025 Merepark Medical Centre joined the Alsager Urban Wildlife Initiative on their wildlife walk around Alsager. The walk is aimed to enhance the community's understanding of our local wildlife, and to educate us on what can be done to help it thrive. Being outdoors also has a number of benefits for both mental wellbeing and physical wellbeing. If you would like to learn more about the walk, then please speak to a member of Merepark Medical Centre staff.

Hosted by:



Dementia Friends are visiting Merepark Medical Centre on the 28th of April, from 10am to 12pm. Dementia Friends are here to educate the local community to better understand what dementia is, and to support those who suffer from dementia. Anyone can become a Dementia Friend, so please say hello!

PPG Surveys

Merepark's Patient Participation Group (PPG) are in the process of surveying patients to find out how they are using the NHS App. If you see them, please say hello, and if you have a moment then please complete their questionnaire form.

NHS



Merepark Medical Centre offers free NHS WIFI for our patients.

PATIENT PARTICIPATION GROUP

The PPG seek to represent the view of Merepark patients and bridge any possible gaps between the patient body and the practice.

We are a friendly group of people, who want to give back to the practice and to help it improve. We meet on a monthly basis, during the daytime, usually on a Wednesday (1030-1200) at the medical centre.

If you would like to join the PPG or otherwise support us, please get in touch via the practice, on 01270275600, or by our email: mereparkppg@gmail.com