

Merepark Medical Centre's Patient Newsletter

Welcome to Merepark's patient newsletter where we share important practice-related information, as well as other news about what the team have been up to!

Opening Times:
Monday: 0800 – 1830
Tuesday – Friday: 0800 – 2000
Saturday: 0900 – 1400 (once a month)
Sunday: Closed

Practice Manager Dives For Pancreatic Cancer Awareness!



On the 22nd of November this year, our Practice Manager, Denise Smith, will be soaring above the clouds to complete a skydive in aid of raising awareness and funds for Pancreatic Cancer UK. Denise has already completed three previous challenges in aid of raising awareness for those living with cancer, walking 62 miles in January, completing the 12 cold dips in December, and walking 100 miles in May. If you wish to support Denise in her challenge, please email devlan.alkins2@nhs.net.

Go Green and Meet People!

Merepark patients have been invited by the Alsager Urban Wildlife Initiative (AUWI) to assist in the sowing of wildflower seeds and the planting of bulbs in the green space at the front of the practice. The space is under development by the AUWI and the council to make the space more attractive to the locals as well as to the native wildlife. If this is something you would like to become involved with, please email devlan.alkins2@nhs.net.

MMC Recap – July

Phone Calls Handled – **4400!**
Average Queue Time – **2 Minutes**
Average Call Time – **4 Minutes**

Planned GP Appts Offered –
977 (86% booked)
Same Day GP Appts Offered –
423 (97% booked)

We had a total of 57 missed appointments, resulting in 14 hours of wasted GP time!

This costs the NHS an estimated £1400

Celebrating Our Patients!

Merepark would love to hear about some of the things that our patient body is up to. If you have something to share, then please get in touch!

Alsager Health and Wellbeing Event – 27/9/25

MMC will have a stall at the event to promote personal wellbeing and to assess your physical health. Come and say hello!



Do you want to leave feedback?
Please speak to a member of the MMC team. Alternatively, get in touch via our email or over the phone. Or, scan the QR code to leave feedback online.

Merepark are always looking for ways to become more sustainable. If you have any suggestions, please scan the QR code or talk to a member of staff.



Using the NHS App

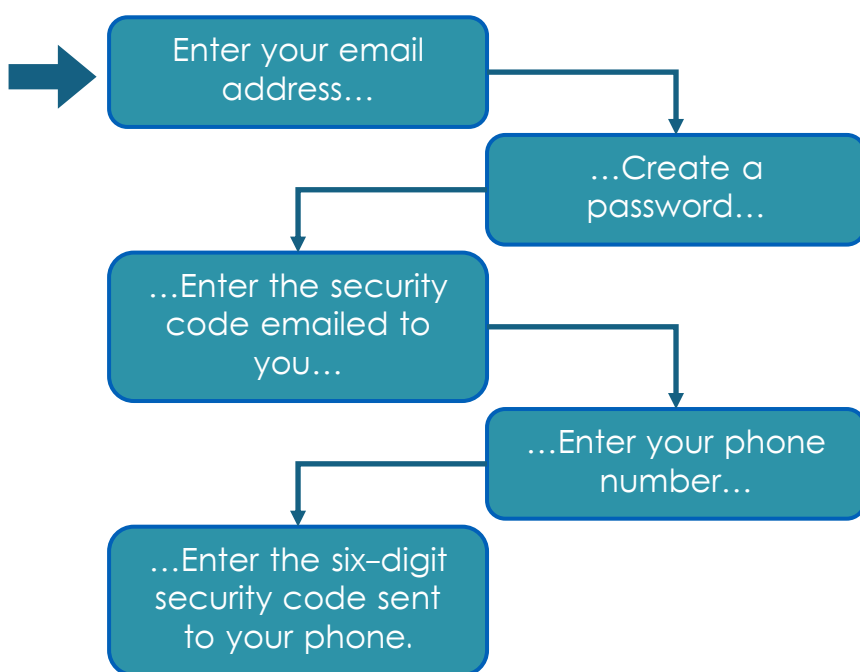
To start using the NHS App you must download the application on your phone or tablet. The NHS App can be downloaded on both Android phones and Apple phones.

Once the app is downloaded, you will need to create an NHS login using your email address and phone number.

To access some of the NHS App services you will need to provide a form of high-level of identification such as a passport or driving licence. When you have full access within the NHS App you can:

- Order repeat prescriptions
- Book/manage appointments
 - View test results
- View your GP Health Record to view your medicines
 - View your NHS number

The NHS is constantly embracing new technologies, and improving existing ones, to deliver the best possible healthcare to you. In the NHS's Long Term Plan, the NHS App is set to become a standardised method of accessing healthcare services. As such, we want to ensure that our patients are supported in using it.



NHS



Merepark Medical Centre offers free NHS WIFI for our patients.

If you require assistance logging into the WIFI please ask a member of staff for help.

PATIENT PARTICIPATION GROUP

Merepark's PPG are always looking for new members. If you, or someone you know, are interested in joining then please get in touch using the information below.

We are a friendly group of people, who want to give back to the practice and to help to improve it.

If you would like to join the PPG or otherwise support us, please get in touch via the practice, on 01270275600, or by our email: mereparkppg@gmail.com