

Merepark Medical Centre's Patient Newsletter

Welcome to Merepark's patient newsletter where we share important practice-related information, as well as other news about what the team have been up to.

Opening Times:

Monday: 0800 – 1830

Tuesday – Friday: 0800 – 2000

Saturday: 0900 – 1400 (once a month)

Sunday: Closed



MMC Recap – August

Phone Calls Handled – **6793!**

Average Queue Time – **10 Minutes**
(Flu and COVID appointment bookings elevate our queue times significantly!)

Average Call Time – **3 Minutes**

Planned GP Appts Offered – 1681
(87% booked)

Same Day GP Appts Offered – 412
(97% booked)

We had a total of 37 missed appointments, resulting in 9 hours of wasted GP time! This costs the NHS an estimated £1125!

Alsager Health and Wellbeing Event

In September, the Cheshire East Council held their Health and Wellbeing Event at the Civic Centre. The event featured over 30 different organisations promoting a range of wellbeing and healthcare services. There was also live music throughout the day. Merepark were represented by Health Care Assistants Marie and Helen, who were conducting blood pressure checks, discussing smoking cessation, and giving health and wellbeing advice. The event was a great success with a brilliant turnout from the community. A huge thank you to all who came to say hello, and to Helen and Marie for their time and efforts!

Celebrating Our Patients!

Merepark would love to hear about some of the things that our patient body is up to. If you have something to share, then please get in touch.

Wildlife Walks with the AUWI

The Alsager Urban Wildlife Initiative (AUWI) are putting on a wildlife walks around Alsager. They are on the first Sunday of every month. The walks help to get people outdoors whilst giving an insight into our native wildlife. The walks are free and suitable for people of all ages (no dogs) – get in touch to find out more.



Do you want to leave feedback? Please speak to a member of the MMC team. Alternatively, get in touch via our email or over the phone. Or, scan the QR code to leave feedback online.

Merepark are always looking for ways to become more sustainable. If you have any suggestions or feedback, please scan the QR code or talk to a member of staff.



I'M WEARING PINK FOR BREAST CANCER NOW

On the 23rd of October 2025 Merepark are wearing pink. Wear It Pink day (24/10/25) is a fundraising event set up by Breast Cancer Now, to raise money for cancer research and to raise awareness of the impact of breast cancer on those living with it. We will be joining the many other thousands of people across the country who will also be wearing pink at work, in schools, and at home. Why not join us at Merepark and show your support for a great cause!



Merepark's Veterans Visit

Merepark were lucky enough to have a visit from the Tri Services and Veterans Support Centre at the end of September. The group offers support for veterans and their families, offering a safe space to reconnect with the local community. They operate in Staffordshire, Cheshire, Derbyshire, and Shropshire. If you would like to find out more about the support centre, please get in touch via email: info@veteransupportcentre.org.

Download the NHS App

via the App Store or Google Play Store.

With the NHS app you can:

- Book appointments
- Order and manage your repeat prescriptions
- Check your health records, and more...



PATIENT PARTICIPATION GROUP

Merepark's PPG are always looking for new members. If you, or someone you know, are interested in joining then please get in touch using the information below.

We are a friendly group of people, who want to give back to the practice and to help to improve it.

If you would like to join the PPG or otherwise support us, please get in touch via the practice, on 01270275600, or by our email: mereparkppg@gmail.com