



Merepark Medical Centre Newsletter

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Merry Christmas and a Happy New Year from all of us at Merepark!

Welcome to Merepark's patient newsletter where we share important practice-related information, as well as other news about what the team have been up to.

Opening Times:

Monday: 0800 – 1830

Tuesday – Friday: 0800 – 2000

Saturday: 0900 – 1400 (once a month)

Sunday: Closed



CHRISTMAS AND NEW YEARS' OPENING TIMES



Please see below Merepark's opening time during the Christmas period. Please note that Merepark will be operating our normal opening hours for all other dates not listed here.

Christmas Opening Times

Monday 22nd December 08:00 – 18:30

Tuesday 23rd December 08:00 – 18:30

Wednesday 24th December 08:00 – 18:30

Thursday 25th December **CLOSED**

Friday 26th December **CLOSED**

New Year Opening Times

Monday 29th December 08:00 – 18:30

Tuesday 30th December 08:00 – 18:30

Wednesday 31st December 08:00 – 18:30

Thursday 1st January **CLOSED**

Friday 2nd January 08:00 – 18:30



Christmas and New Year Prescriptions

To avoid delays in getting your prescriptions over the festive period, please order by **Tuesday 16th December**, this gives us and the Pharmacy time to issue your prescriptions.

GP practices will be closed on Christmas Day, Boxing Day and New Year's Day. Many pharmacies will be closed or operating reduced hours.

You can order repeat prescriptions through the NHS App, via email or put them in the prescription box at the main entrance.



MMC Recap – November

Phone Calls Handled – **4568**

Average Queue Time – **10 Minutes**

Average Call Time – **3 Minutes**

Planned GP Appts Offered – **989**
(84% booked)

Same day GP Appts Offered – **550**
(96% booked)

We had a total of 49 missed appointments, resulting in over 12 hours of wasted GP time! This costs the NHS an estimated £1500!

Celebrate a Life

Who Is Your Shining Star?



This Christmas, we invite you to remember someone special.

Write their name or a message on a star and hang it on the tree to let their light shine this festive season.

A small act of remembrance. A big symbol of love. Everyone is welcome to take part.



Please collect a star from reception and add it to our tree to remember someone special this Christmas.

PATIENT PARTICIPATION GROUP

Merepark's PPG are always looking for new members. If you, or someone you know, are interested in joining then please get in touch using the information below.

We are a friendly group of people, who want to give back to the practice and to help to improve it.

If you would like to join the PPG or otherwise support us, please get in touch via the practice, on 01270 275600, or by our email: mereparkppg@gmail.com

In November our Practice Manager, Denise Smith unfortunately had her skydive for Pancreatic Cancer UK postponed due to adverse weather. This has been rescheduled for Spring 2026. We are all wishing her the best of luck for then, and fingers crossed for better weather!



Another massive thankyou to Victoria's Art Studio for making our window look wonderful and festive this winter! What do you think?

Carers Come Together Christmas Celebration



Wednesday 10 December, 10:30am - 2:30pm

Middlewich Community Centre, St Annes Walk, Middlewich, CW10 9BE

Make it a December to remember! This festive season, we want to say a heartfelt thank you to carers across Cheshire East and will be holding a Christmas celebration that brings carers together to enjoy the festive season. Carers are invited to join us and capture the magic of Christmas. So, why not come along to our special event dedicated entirely to carers. Step away from your caring responsibilities if only for a few hours and enjoy some well deserved festive cheer.

The event will include:

- ☆ Present wrapping station (bring along your gifts)
- ☆ Game selection station
- ☆ Christmas card making station
- ☆ Make your own Christmas cracker
- ☆ Make your own Christmas potpourri gift
- ☆ Hot lunch and refreshments

Please contact us if you require assistance with transport to the event.

**Book today
0300
303 0208**



Do you want to leave feedback?

Merepark would love to hear about some of the things that our patient body is up to. If you have something to share, then please get in touch.



Merepark are always looking for ways to become more sustainable. If you have any suggestions or feedback, please scan the QR code or talk to a member of staff.