



## biddulphdoctors Patient Participation Group

Minutes from Meeting held in biddulphdoctors Health Centre  
on  
**Wednesday 12<sup>th</sup> Feb 2025 at 10.30**

<b>Present:</b>	Jo Lawson	JL	
	Peter Price	PP	
	Ann Lally	AL	
	Diana Oliver	DO	
	Peter Stanway	PS	
	Oliver McGuinness	OM	
	Susan Findlow	SF	
	Lena Keane	LK	
<b>Apologies:</b>	Carole Goodwin Simon Taylor Chris Whardle Melanie Winfield		

<b>Agenda Item</b>		<b>Action</b>	<b>Time scale</b>
<b>1</b>	Welcome to our new member Lena Keane		
<b>2 / 2.1</b>	Matters Arising (30 <sup>th</sup> Oct) The chairs look very good after their re-cover. SF has requested a framework for medication prescribed to Parkinson's Patients in preparation for the leaflet we hope to produce.		
<b>3</b>	JL informed the meeting that there had been a lot of illness amongst the Practice staff. Hence the wearing of masks by patients particularly with respiratory illnesses is being encouraged in Practice. The chairs are looking very smart and should be much more hygienic. Jo is going to check who is responsible for the cleaning. Dr Pitts is returning after her maternity leave. Ear irrigation is still being offered by the Practice. There has been disruptions to this by the ICB, however they are now surveying		

	<p>patients as to whether they want ear irrigation in general practice.</p> <p>Online Consultations are progressing as part of the Practise contract and for the PCN. The target is 54 per month. January produced a total of 69. Staff are getting more familiar with the software and the practice is offering a different way of contacting for appointments and help etc. The website has a box for starting a referral, and the Practise should respond within two days. The process is freeing up time for more appointments. There are certain safe- guards in the software that alerts staff to very serious conditions that are being reported.</p> <p>All winter and covid/flu vaccinations have been completed, however the take up of flu has been poor this year. The Practise has been left with a lot of vaccines which leads to a loss of revenue.</p> <p>Hence although Spring Vaccinations the Practise as chosen not to participate. Patients eligible will be text with places to go for the vaccines. The staff will concentrate on second shingles jabs and annual reviews which have fallen behind due the winter illness of staff.</p> <p>Four of the nursing staff have received long service awards. Questions for the Patient Survey have been postponed till the next meeting. Items for a quarterly newsletter were also discussed.</p> <p>There will be a Cancer Bus in Leek on the 4<sup>th</sup> April. The Practice has been asked to promote it without any consultation as to where it was going, and what provision there was going to be for Biddulph.</p>	PP	
4	<p>PP reported back from the Locality Meeting.</p> <p>Minutes of the last meeting will be circulated. However, the main points are:</p> <p>The community hub/hospital at Leek is stalled even though there is money and a business plan by NHS England.</p> <p>There is a new PCN website.</p> <p>The question as to whether the NAPP subscription was value for money was raised. Biddulphdoctors will continue to pay it.</p>		
5	<p>PP is to invite Lisa Dulson PCN business manager to our next meeting.</p>	PP	
6	<p>SF reported back on her work she is doing on the Community and Peoples Group. The work is designed to advise on topics for the ICB. The three main topics are;</p> <p>Moving care into the Community</p> <p>Making better use of Technology</p> <p>Prevention.</p> <p>She had raised the issues:</p> <p>that there were no plans to support the health of carers.</p>		

	<p>that needed to be more quality checks on the care- givers and their management. They were often poorly trained.</p> <p>the uptake to the mobile breast screening units was mainly due to the restricted times they were available, particularly for working people.</p> <p>there needs to be more publicity and training with reference to the Respect Form. Where it was available and the importance of filling it in.</p> <p>how can the visually impaired be helped within the NHS.</p>		
<b>7</b>	The retinal-ophthalmology eye screening by the NHS is a very specific test with respect to diabetes. Full private eye tests are much more detailed.		
<b>8</b>	<p>The new diagnostic centre is to open at the War Memorial in Congleton in the Summer. Ther was discussion about how useful it would be for people of Biddulph, particularly if test results could not be passed on to biddulphdoctors.</p> <p>PP read out AH's letter of thanks to the care-coordinator who sympathetically assisted her on the day she rang up.</p>		
<b>10</b>	Date of the next meeting is Wed 9th April 2025 at 10.30am in the Health Centre		