

Wood Lane PPG Meeting Minutes

Tuesday 15th April 25

Present:

Phil Thompsom (PT) Chair

Janice Maddock (JM) Minutes

Betty Arrol (BA)

Maureen Burton (MB)

Phil Hopkins (PH)

Debbie Williams (DW)

Nicola Falcon (NF)

Lisa Taylor (LT) Healthwatch

Apologies

Denise O'Brien (DO) - PCN Social Prescribing Lead

LT from Healthwatch Hillingdon provided the following update:

- Healthwatch is out for tender so there might be changes in the future
- LT shared new posters which will be distributed shortly
- Discussion about the possible closure of Mount Vernon Urgent Care Unit and the impact it would have on other services. There seems to be no consultation process as yet and a petition is being circulated.
- 'Pharmacy First' – views are being sought locally which need more promotion. Better resources for pharmacies have been introduced
- Charges from the Royal Mail have affected the NHS, therefore they are looking to introduce their own mail service
- The Government are asking views to improve cancer services – LT will send a link to the survey

Other Information

- Blinx patient survey results – NF to share the results
- Quality Improvement project pending
- There is going to be a pilot regarding personalised care for people 18 and over

- JM commented that the PPG minutes and information and minutes are difficult to locate on the website – NF to investigate
- Discussed timing of meeting and to prioritise PCN meeting feedback as there is often no time. Future meeting to be 9.30 – 11.45. Debbie and Nicola may not attend the whole meeting.
- Minute taking rota discussed
- PT - PCN feedback needs to be a priority for the next meeting as time has run out at this meeting