

**MINUTES FOR THE PATIENT PARTICIPATION GROUP MEETING
ALMOND ROAD SURGERY 21.10.2025**

Present:

**Christine Ellis; Kevin Newman; Yvonne Flint; Dawn Carrington; Allen Denham;
Jillian Hall**

Apologies:

Andrea Goodyer; Siriol Hogg

Almond Road Representatives:

**Louise Crisp – Practice Operations Manager
Ginny Davies – PA/Administrator
Dr. Thomas Wrigley - GP**

Item	Lead
1. Apologies	
2. Minutes of last meeting	
3. Matters arising from last meeting	
4. Items for discussion 1. Book sale - £70.35, money going towards annual music license for the surgery. Any book donations welcome. 2. FFT feedback – 96% positive feedback. We do get positive comments written as negative feedback which brings our percentage down. 3. DNA figures – 65 last month. We will soon see an increase due to flu/covid clinics. 4. New GP contract – Under the new contract, the surgery had to operate 8am-6:30pm Mon-Fri, no closure at lunchtime. GP onsite until 6:30pm. This contract is currently under review. 5. Flu/COVID clinics – These went well, positive feedback. Many thanks to all the support we received from PPG in running these clinics. 6. New starters – Dr. Khedr – Dr. Khedr is newly qualified; Drs Yuksel and Adekola are our new part-time trainees.	

<p>7. Building works developments – We are waiting for the final paperwork to go through. Bathrooms will be updated.</p> <p>8. Thank you PPG volunteers</p> <p>9. Health and wellbeing coach increased capacity – Recently increased capacity; can provide support with weight, exercise, menopause, general wellbeing etc.</p> <p>10. Sink – discussed above, bathrooms will be renovated during building works.</p> <p>11. Private space – Once renovations are complete, there will be more privacy for patients. Patients are able to use the online patient triage as well.</p>	
<p>5. Any other business.</p> <p>Feedback given that phone queueing system works well.</p>	
<p>6. Arrangements for next meeting.</p> <p>Tuesday 10th February 2026 at 17:45</p>	

Ginny Davies
PA/Administrator
Almond Road Surgery PPG