

## **PPG CHAIR REPORT**

**MONDAY 30TH JUNE 2025**

Hello everyone and welcome to this meeting on this very hot day. I would like to start by saying the recent Open Day was very successful, despite the awful weather. A steady flow of people attended, knowledge was gained by all sides and a lot of positive feedback. Perhaps, more importantly the groups present, learnt a lot from each other, as well as telling me that it was beneficial attending. They are all now part of THE WAITING ROOM. This is an online catalogue that provides links to Birmingham and Solihull services, to support in well-being and health, as well as links to a national database of organisations and agencies to increase options for support. Its what I call the Citizens Advice Service+ for Patients. From feedback at the Open Day not many people are aware of this, I plan to highlight this on the notice board to spread awareness of this wonderful directory.

Moving on;

I read an interesting interview in the Telegraph of the new boss of the NHS, Sir Jim Mackey. It seems he is saying all the right things so lets hope is not too long before we see some subtle changes. Personally I feel the culture and politics of our NHS is awful and needs an overhaul as sadly, its the patients that suffer. He does touch briefly on areas I feel strongly on, time will tell how he addresses the toxicity within. The interview showed he had the credentials to succeed, lets hope he can start the ball rolling to achieve more pride, trust and hope to our wonderful NHS.

It appears – if what you read is true – that all GP's will be having a

new IT upgrade. We will see if this will help patients with their care and improve communication in anyway. As far as this Practice goes, our online services are not as good as they could be, especially Patient Access, for those who have signed up to this, deserve more. For example, the only thing patients can do is order more prescriptions on repeat. They are also told if there are any upcoming appointments and who with. In the past, you could request an appointment and see your medical history, these services have ceased, can these be re-commenced? I feel there should be an option to see blood test results, diabetes results, cholesterol readings, follow ups from appointments etc. This will relieve GP and Nurse appointments, phone consultations and top of the list phone lines.

I would like to see this addressed in a future meeting.