

Feedback and Complaints

We welcome feedback from patients. You can always contact us to give feedback or to complain to us by e mailing :

nhsnwlpatientexperience.cmp@nhs.net

You can read reviews about our practice on Google and NHS Choices

' The doctor responded to my ticket within an hour'



' Excellent service provided by the newly merged doctors practice'



' I was able to get everything sorted and received a call back from my doctor also'



Please call 999 for life-threatening emergencies like serious road traffic accidents, strokes and heart attacks.

Opening Hours

Day	Hours
Monday	8:00 - 18:30
Tuesday	8:00 - 18:30
Wednesday	8:00 - 18:30
Thursday	8:00 - 18:30
Friday	8:00 - 18:30
Saturday	Closed
Sunday	Closed

If you are feeling unwell out of hours and it is not a medical emergency please call NHS 111

Scan for NHS Symptom Checker



www.chiswickmedicalpractice.co.uk

020 8747 1549



Chiswick Medical Practice

GP Practice Information Leaflet

Main Site:

Grove Park Site
95 Burlington Lane
Chiswick,
London,
W4 3ET

Branch Site:

Chiswick Health Centre
Site
14-16 Stamford Brook
Avenue
Stamford Brook
W6 0YD

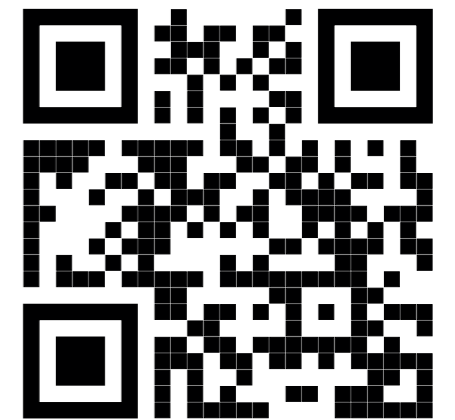
Branch Site:

Wellesley Road Site
7 Wellesley Road,
Chiswick,
London,
W4 4BJ

*Moving back to
Chiswick Health
Centre on High
Street in March
2025*

Register with us

Please scan the QR code or visit our website to register



green impact



LGBT
foundation



About us

We are an NHS GP Practice located across 3 sites in the heart of Chiswick. We have a vision to deliver high quality equitable care to all our patients. We believe in providing the right care at the right time and with the right person.

We offer many services to our patients including coil fitting, menopause advice, implants and minor surgery.

Same day access

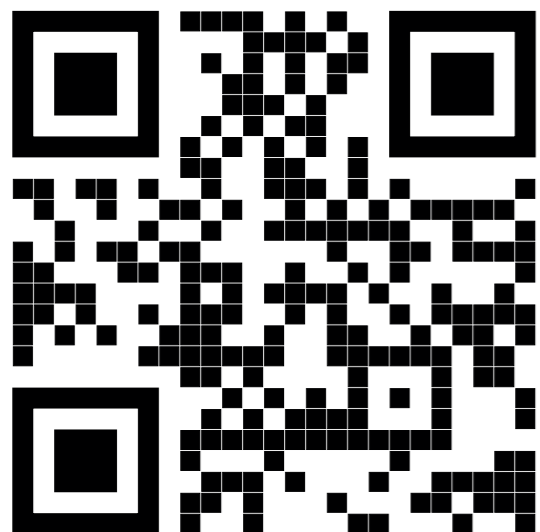
For all new health problems or health problems that have got worse.

Contact us via a Klinik form that asks you for information on your condition between 07.30 and 17.00 .

This information is reviewed by a GP led team and you will be contacted within 24 hours and usually on the day you submit the form.

Please ensure you are available as you may be required to come in for an appointment. We are dealing with high volumes of requests and can only try twice to contact you back, so please be available or you may need to submit another form.

If you are unable to complete the form yourself please call or come in and we will help.



To complete a Klinik form please scan the QR code or visit our website

NHS

Proactive care

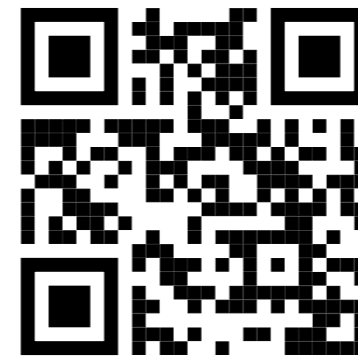
We offer annual reviews and checks for patients with long term conditions. For more information please visit our website.

For smear tests , vaccinations and other health checks, please speak to a member of our patient services team to check if you are eligible and to book your appointment.

NHS Health Check

If you are aged 40-74 with no pre existing conditions you could be eligible for a health check.

Call us to book an appointment

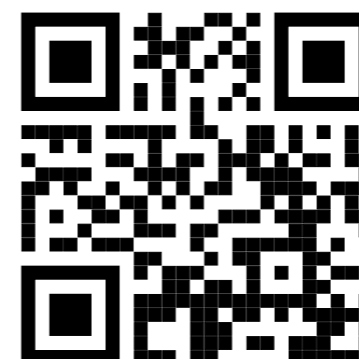


Find out more on NHS Health Checks.

Online Access

The quickest and easiest way to view and print your medical records, book smear tests, view and cancel appointments, order repeat prescriptions, view test results and send messages to Reception is to sign up to System 1 online.

You will need to come in to one of our sites with some photo ID to gain access.



Scan for more information

NHS