**Urgent – Action needed**

Ref: NHS England Safety Alert: Post Operative Assessment

December 2021 v1.01

Dear Patient/Carer,

If you have symptoms related to a surgical procedure you will need to contact the Hospital team directly. You will require specialist advice on the best way to manage your symptoms.

The person who should undertake such a review is the surgeon who knows the procedure and will have knowledge of any difficulties or complications. General Practice is unable to manage post operative complications as the NHS commissioners have advised that this needs to be done directly by Hospital teams. This responsibility cannot be transferred back to General Practice.

You should contact the Consultant’s team directly or speak to PALS. If you are unable to contact them through this route, please attend your nearest A&E. If a member of the surgical team advises you to contact the GP please show them this letter which confirms that this needs to be managed directly by the team who carried out the procedure.

Yours sincerely

**On behalf of Watlington Medical Centre**

**Urgent – Action needed**

Ref: NHS England Safety Alert: Post Operative Assessment

December 2021 v1.01

Dear Consultant Team,

This patient has attended the surgery with a probable post operative complication. We have advised that they contact your team directly as per standard NHS rules. Please contact them directly to manage this.

If further assessment and/or treatment is required this needs to be provided by the provider who carried out the procedure as per the NHS Standard Contract. This can not be delegated to another organisation such as primary care.

Yours sincerely

**On behalf of Watlington Medical Centre**