

# Hall Green Health Patient Newsletter

**NOVEMBER 2013**



## New Clinical System – EMIS Web

Please note on Wednesday 27 November 2013 Hall Green Health will be changing our clinical system to upgrade the electronic patient record system. The new system will offer patients the option of online appointments and online prescription requests in the near future. Whilst we implement the new system please accept our apologies for any inconvenience and delays.

Please note that all appointments on Wednesday 27 November and some appointments on Thursday 28 November will be book on the day appointments only to help with any technical issues that may arise from this new system.

Please note we are also looking into updating and re-installing the patient self service check in kiosks early 2014.

## NHS Care.data

A modern information system has been developed, which will make increased use of information from medical records with the intention of improving health services. It is important that the NHS can use this information to get a complete picture of what is happening across health and social care and to plan services according to what works best. The new system will provide joined-up information about the care received from all of the different parts of the health service, including hospitals and GP practices. Your date of birth, full postcode, NHS Number and gender rather than your name will be used to link your records in a secure system. Once this information has been linked a new record will be created. This new record will not contain information that identifies you by name. The type of information shared, and how it is shared, is controlled by law and strict confidentiality rules.

More information care.data can be found in the leaflet available in Reception or by visiting [www.nhs.uk/caredata](http://www.nhs.uk/caredata)

If you are happy for your information to be used then you do not need to do anything. But if you have concerns you should talk to your GP Practice.



## HEALTH NOTICES

**Flu Vaccination:** This is a reminder of the arrangements for the seasonal flu vaccine programme which is currently under way. Influenza ('flu) is significantly more dangerous if you are aged 65 years or over, or if you have another illness such as asthma, diabetes, chronic bronchitis, heart, kidney or liver disease. There are also increased risks for pregnant women. The Department of Health has defined that patients falling into these categories are eligible for an NHS Flu Vaccination and accordingly our flu vaccination clinics have commenced in October with plentiful appointments available for eligible patients over the coming weeks. Patients are encouraged to make an appointment at reception at one of our flu clinics if you are eligible. We offer a range of appointment times including Saturday mornings

**Flu Vaccine for Children:** The flu campaign this year will also see the start of the new initiative to vaccinate healthy children with 2 and 3 year-olds being offered a vaccine that is given by nasal spray. The practice will issue specific invitations to those parents with children who fall into this catchment. More information can be found at [www.nhs.uk/child-flu](http://www.nhs.uk/child-flu)

**Shingles Vaccination:** A vaccine to prevent shingles, a common, painful skin disease is now available on the NHS to certain people in their 70s. The shingles vaccine is given as a single injection for anyone aged 70 or 79. Unlike the flu jab, you'll only need to have the vaccination once. Over the coming months we will be offering Shingles vaccination to our patients routinely as part of the NHS vaccination programme for people aged 70 or 79 on 1 September 2013 (subject to availability).

**NHS Health Check:** We are offering NHS Health Checks to our patients aged 40-74 who do not have an ongoing health condition. Changing your lifestyle; increasing exercise, improving diet and reducing alcohol will all help towards improved health and wellbeing. Please call the dedicated line on 0121 325 5530 Monday to Friday 8:30am–17:30pm to see if you are eligible to make an appointment for your NHS Health Check with Sister Lily Baciu.

Please note that Hall Green Health is closed every Wednesday at 1pm and BADGER out of hour's service will be providing cover. Badger's Telephone no: 0300 555 9999

## Staffing Changes



We are delighted to welcome Sobia Wyne who will be joining HGH as a new partner from January 2014. Dr Wyne will be working on Tuesday, Thursday and Fridays. She may be well known to some of you as she has previously worked at the practice.

In addition we also have 2 new Salaried GPs starting at HGH. Dr Hadeel Mattar commenced on 5<sup>th</sup> November working Tuesday, Thursday and Fridays and Dr Huma Latif will be joining us with effect from 29<sup>th</sup> November to work 3 sessions a week working all day Tuesdays and Friday mornings. We are also currently recruiting for 2 Reception Team Leaders and replacement receptionists to ensure customer service continues to be enhanced.

## Christmas Arrangements



Please note our opening times over Christmas will be published in notices around the surgery, the plasma screens and the website early in December.

Please ensure that you have requested sufficient medication to cover you over the Christmas and New Year period. Thank you

### Patient Participation Group

We have a Patient Participation Group (PPG) and are often looking to recruit new members to ensure a representative group which reflects our practice population. The PPG aims to act as the 'voice of patients', reflecting local views and opinions and thereby having a say in changes and decisions taken within the Practice. Please contact Leena on l.chauhan@nhs.net or Tel: 0121 325 5532 if this is something you would be interested in joining in at Hall Green Health.



### WeAreB28



Hall Green Health has been working with **We are B28**, the Hall Green Neighbourhood Forum which is the voice for the Hall Green Community. We have been exploring the links between arts and health and looking at the well-being benefits of books, publicising the local Hall Green Library. Hall Green Library have carefully selected a set of books which are in display in our waiting areas encouraging patients to visit the local library.

### HGH Website

Please take a look at the newly launched website for HGH. We are hoping to offer patients the facility to book online appointments and order repeat prescriptions early next year. We hope you like the new website. Please let us know if you have any comments.



### Contact Details

It is really important that we have up-to-date contact information for all our patients. Please notify reception as soon as possible, if you move house, change your home telephone number or **mobile number**.

Please let reception know of any changes to your contact details with proof of any changes.

