

Friends and Family Test

The NHS Friends and Family Test (FFT) was created to help service providers and commissioners understand whether patients are happy with the service provided, or where improvements are needed. It's a quick and anonymous way to give your views after receiving NHS care or treatment.

Thinking about your recent experience of the practice...

Overall, how was your experience of our service?

Very poor	Poor	Neither good nor poor	Good	Very good	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

How likely are you to recommend the practice to friends or family?

Very unlikely	Somewhat Unlikely	Neither likely nor unlikely	Somewhat Likely	Very likely	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please give the reasons for your answers

This is an optional question but will allow the practice to understand the positives and negatives that were experienced.

Please do **not** include patient identifiable information in your answer. For example, please do not include your name.

Additional Questions

We have a set of 5 **optional** rating scale questions that we kindly ask that you complete.

We estimate that the additional questions should take you no longer than 5 minutes to answer. Your support answering these questions will help us to make improvements to the service.

If you would like to complete these questions, please turn the page.

