

ROSMELLYN SURGERY
ST CLARE MEDICAL CENTRE, ST CLARE STREET, PENZANCE,
CORNWALL, TR18 3DX
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Minutes of the meeting of the Rosmellyn Patient Participation Group
Held at St Clare Medical Centre at 17:30 on 10 January 2023

Present:	Graham Woodworth (Chair - GW)	Patti Evans (Secretary - PE)
	Lorna Nicholas (Practice Manager - LN)	Liz Woodworth (LW)
	Laura Howells (Asst Practice Mgr - LH)	Joy Roskilly (JR)
	Liz Berryman (LB)	Carol Scott (CS)
	Di Hillage (DH)	

**ACTION
BY**

1. Apologies: Jan Shearn (resigned), Ian Lowell (resigned), Peter Levin.

2. Minutes of the Previous Meeting.

- i. Terms of reference. These were agreed
- ii. PICF – For the future Liz Woodworth will attend these meetings.
- iii. Healthwatch – LB reported that Healthwatch are gathering people's views on local services on set dates at St John's Hall.

LW

3. Management of TV screen and PPG noticeboard. For the time being Admin will continue to manage the Screen. LN reported that a noticeboard has been ordered and is expected to arrive shortly. The caretaker hopes to have the noticeboard up in the waiting area by the middle of next week. CS and LB volunteered to meet to gather ideas as to what will be posted on the board and thereafter manage it. PE said it did need monitoring as when it was in the previous premises people were wandering in and putting unauthorised content on it. PE to pass Diabetic Diet chart to LB. Members felt that there should be more information in the waiting area as to the procedure for making appointments at the surgery. After some discussion it was agreed that flow charts could be posted up. Newsletters are produced in May and December, these can also be made available on the noticeboard, which will be situated under the screen.

CS & LB

PE

6. Wall Map for reception waiting area GW said that Ryan Judge a GP in Rosmellyn has been involved in some sustainability projects in Cornwall. He has successfully bid for some funding to provide a map which aims to illustrate all of the great things going on locally around the Penzance area. These will include (but not limited to), cycling and walking routes, gyms, community spaces, parks, community support groups meeting places, transport links, bike/ebike hire, community gardens, beaches/swimming spaces etc. GW will be representing the PPG in meetings regarding this initiative. If anyone knows of any activities in the area would they please let him know prior to 18 January when a meeting with the artist is arranged. and will report back.

GW

7. Attendance by Drs at the PPG meeting. LN reported that a Dr would attend the next meeting. The satisfaction survey will be discussed at that meeting.

10. AOB.

- **Car Parking.** DH thought that there should be double yellow lines on the opposite side of Centenary way opposite the car park entrance, as people parking there cause a safety issue for people accessing and departing the car park. GW said this was a subject which should be addressed with Cornwall Council as double yellow lines are their remit.
- **Google Group.** DH was going to set up a group and asked if everyone was happy to have their email addresses on such a group. Those present said they would and DH asked that they acknowledge receipt of an initial email that she would send.
- Klara Sudbury is the new Social Prescriber and it would be hoped that she might attend a future meeting

The meeting closed at 6:15 pm
Next meeting will be on Tuesday 7th March at 5:30 pm

Post Meeting Note:

Wall Map. A group of patients, clinicians and local community organisations met to discuss how to create a beautiful, hand illustrated map of the local area to encourage more walking, cycling, outdoor activity for all ages and abilities, to improve individual patient health, reduce carbon emissions and congestion from cars, and help create a community where it is easier to be healthy than sick! The money has been secured by St Clare from Cornwall Council Public Health Team to work with a local community artist, and buy a display. Three other practices in Cornwall are doing the same thing, and sharing ideas. All ideas welcome: you can email mandab@volunteercornwall.org.uk (who is pulling together the strings for all practices working on this initiative, so you can ask her anything!)