

Wembley Centre For Health and Care  
116 Chaplin Road  
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## **Patient Participation Group Meeting**

19<sup>th</sup> April 2023

### **Attendees:**

Dr Satnam Sodhi

Varsha Khubchandani

Saba Ansari

Shahla Jamal (PM)

Daxa Jethwa (Reception Team leader)

1. SJ welcomed everyone to the meeting.
2. SJ spoke about the Spirometry service at Willesden Centre for Health & Care currently being halted due to staff shortages. Further updated in due course.
3. The Spring Covid Booster programme is still ongoing and staff have started to get their booster now. Also, patients are getting text messages to get their boosters at the health centre. The practice is helping with administering housebound patients.
4. SJ advised the group that the Practice has opted out of the extended hours service and that Harness will now provide cover from the hub downstairs on Saturdays from 10am- 1:30pm in Room 3. The HCA will provide blood tests, asthma reviews, diabetic reviews and health checks.
5. SJ advised due to the Junior Doctors strikes, this is having a knock on effect on services and we are utilising community pharmacy consultation services to help maximise efforts. All patients have been sent messages to this effect.
6. SJ shared some practice data with the group:
  - >60% of patients with Learning Disabilities had an Annual Health Check in the last Year
  - 88% of Patients with a Serious mental illness had an Annual Health Check with the Practice.

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>80% of Children aged 2-3 had a flu vaccination. The practice was recognised by NHS England was this effort.

7. SJ advised that we are looking for a new GP in the coming months to help with our practice growth.
8. Daxa reported that she has increased a further 5 emergency appointments in the AM GP sessions and has been able to allocate separate Minor Surgery Injection clinics on Fridays and Excision clinics on Thursdays to facilitate better efficiency in the waiting area. This has reduced patients having to wait in the waiting room due to overlap between different clinics. It's a more streamlined process.
9. Dr Sodhi asked if there was anything else members wanted to discuss. Everyone seemed happy and this concluded the meeting.

This ended the meeting. The next meeting was set for Wednesday 18th October 2023.

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