

Showell Park Health Centre

Tuesday 19th September 2023

5pm

PPG Meeting minutes

Attendees:

Shamim Akhtar

Linda Lee

Barry Chapman

Philip Stonley

George Coates

Carol Coates

Agenda Item No.	Dicussed	Actions	Whom
1.	*Welcome/Update		ALL
2.	Meeting minutes	Barry to give Linda all meeting minutes form previous meetings	All
3.	Waiting room	Barry to have his own area in the waiting room to advertise PPG infoamation	LL
4.	TV	Advertise PPG meetings on the TV in the waiting room	LL
5.	Coffee morning	Carol suggested a coffee morning – this will be arranged by Linda Lee	SA LL
6.	CPCS	Explained about pharmacy referrals for minor ailments. Patients can be referred to a local pharmacy for minor ailments (please see leaflet for full list)	LL
7.	Accurx total triage	Explained to members how accurx total triage will work and how we are planning to implement it. Patients who cant use a device to book will get help form reception staff, but it will be the same accurx form as patients doing it themselves	LL

8.	Covid/flu	Covid clinics and flu clinics will be available from 2 nd week in October and invites will be sent to eligible patients to book.	LL
9.	2 week appointments	Explained how now we cant book appoitments more than 2 week in advance, pre-bookable appointments will be available each day. Members agreed this a good idea and may reduce the amount of DNAs as booking far in advance a lot of people most often forget or no lonegr need the appoitnemtna nd forget to cancel.	ALL