

Showell Park Health Centre

Tuesday 7th November 2023

11am

PPG Coffee Morning Meeting minutes

Attendees:

Shamim Akhtar

Linda Lee

Barry Chapman

Philip Stonley

George Coates

Carol Coates

Diane (social Prescriber)

Manjit (Social Prescriber)

Agenda Item No.	Dicussed	Actions	Whom
1.	*Welcome/Update		ALL
2.	Meeting minutes	Barry to give Linda all meeting minutes form previous meetings	All
3.	Social Prrescriber	Social prescribers described who they are and what they do. They will be starting from 20 th November at Showell Park health centre on alternate Monday mornings. Barry happy with the idea of social prescribers, good to take some work load off the doctors.	D/M
4.	Total Triage	Barry worried as he isn't sure he will be able to use the new system, it was explained that reception team will still help patients who	LL

		have difficulties and free laptop and dongles for patients who are currently without.	
5.	CPCS	Explained about pharmacy referrals for minor ailments. Patients can be referred to a local pharmacy for minor ailments	
6.	Website	We have recently had a new website. Lots of information on there for patients, the link for patient triage will also be on the website.	
7.	PCN	Saturday we have stopped the queing at the door and patietns must call for an appointment.	
8.	AOB	Linda will invite members to each meeting now. Linda will do the meeting minutes. We thanked Barry for his continued support.	