

## FRIENDS & FAMILY RESULTS DECEMBER 22

The Friends & Family test asks the following questions:

**Thinking about your recent appointment, overall, how was your experience of our service?**

See below the responses and comments from patients who completed the Friends & Family survey cards in the surgery following their visit.

Very Good	80%
Good	13%
Neither Good nor Poor	2%
Poor	2%
Very Poor	2%
Don't Know	1%

- As always, from telephone call to being seen everyone very professional, punctual, and polite. A lovely surgery, where I feel well cared for.

215 Responses from SMS text surveys are available to view if required.