

FRIENDS & FAMILY RESULTS NOVEMBER 22

The Friends & Family test asks the following questions:

Thinking about your recent appointment, overall, how was your experience of our service?

See below the responses and comments from patients who completed the Friends & Family survey cards in the surgery following their visit.

Very Good	77%
Good	19%
Neither Good nor Poor	1%
Poor	0.5%
Very Poor	1.5%
Don't Know	1%

248 Responses from SMS text surveys are available to view if required.