

FRIENDS & FAMILY RESULTS FEBRUARY 2023

The Friends & Family test asks the following questions:

Thinking about your recent appointment, overall, how was your experience of our service?

See below the responses and comments from patients who completed the Friends & Family survey cards in the surgery following their visit.

Very Good	79%
Good	14%
Neither Good nor Poor	4%
Poor	1%
Very Poor	0.5%
Don't Know	1.5%

210 Responses from SMS text surveys are available to view if required.